

# 2015

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## NEBRASKA DMV

# ANNUAL REPORT



**Pete Ricketts, Governor**  
**Rhonda K. Lahm, Director**



Pete Ricketts  
Governor

## STATE OF NEBRASKA

DEPARTMENT OF MOTOR VEHICLES  
Rhonda K. Lahm  
Director

April 2016

The Nebraska Department of Motor Vehicles 2015 Annual Report summarizes information regarding our activities during the past year. Consistent with our vision statement "To have quality, accessible, secure services available for all Nebraska DMV customers," we have continued to leverage the use of technology.

The help desk in the Financial Responsibility Division implemented the use of "live chat" as an additional way to provide information in a quicker and efficient manner to questions from our customers. The registration of vehicles for our commercial motor carriers was made easier with the development of the online service to upload heavy vehicle use tax forms. Nebraska vehicle owners now have the ability to sign up for electronic notification of vehicle registration renewals due to the efforts of the Driver and Vehicle Records Division. The development of training videos by the Driver Licensing Division has enhanced the ability of commercial drivers to successfully complete the required tests to get their license. The agency launched its Facebook page permitting increased interaction with our customers.

The information contained in this report illustrates the mission of the department to have "Exceptional employees deliver accurate, secure, and innovative services." In addition to providing services to an increasing number of customers, of particular note is the effort and amount of funds raised during the annual charitable giving campaign.

The success of the department has occurred with the assistance of our many valued partners. State legislators, county officials, fellow state agencies, private partners, and our valued customers have contributed to our accomplishments. Thank you. We look forward to a continued working relationship with our colleagues.

If you desire or need additional information from the Department of Motor Vehicles, please visit our website at [www.dmv.nebraska.gov](http://www.dmv.nebraska.gov) or feel free to contact us at (402) 471-3900.

Sincerely,

A handwritten signature in cursive script that reads "Rhonda K. Lahm".

Rhonda K. Lahm  
Director

301 Centennial Mall South • P.O. Box 94789 • Lincoln, NE 68509-4789 • (402) 471-2281  
[www.dmv.nebraska.gov](http://www.dmv.nebraska.gov)



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# NEBRASKA DEPARTMENT OF MOTOR VEHICLES

## Our Vision

Our vision is to have quality, accessible, secure services available for all Nebraska DMV customers.

## Our Mission

Exceptional employees deliver accurate, secure and innovative services.

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## NEBRASKA DEPARTMENT OF MOTOR VEHICLES

### Executive Summary

The Nebraska Department of Motor Vehicles (DMV) is charged with the responsibility for the regulation, enforcement and education of motor vehicle operators and vehicle requirements. The DMV ensures that licensed Nebraska drivers meet the eligibility requirements for operating a motor vehicle and those vehicles are properly titled and registered. An additional purpose is to generate and collect revenues that support not only the services offered by DMV but also other government entities. The DMV is composed of seven divisions.

#### **ADMINISTRATION: RHONDA LAHM, DIRECTOR**

Administration oversees the operations of six divisions, which includes 195 employees and an annual budget of \$32.25 million for FY16. Administration includes the deputy director, budget and human resources officers, project manager and support staff. The director serves as the chairperson of the Motor Vehicles Industry Licensing Board.

#### **DRIVER AND VEHICLE RECORDS (DVR): BETTY JOHNSON, ADMINISTRATOR**

DVR is responsible for the administration of the statewide Vehicle Titling and Registration System (VTR) and the associated online services. VTR is used by all 93 counties for the titling and registration of Nebraska's over 2.3 million motor vehicles. VTR is the system through which all motor vehicle taxes, motor vehicle fees, motor vehicle registration fees, sales tax, wheel tax, and other assorted fees are collected and distributed to over 1,200 local and state authorities as directed by state statutes. Approximately \$652 million was collected through VTR during 2015.

Other responsibilities include the state's license plate program; including the budget, inventory control of the 72 types of license plates throughout all 93 counties, and message and specialty plate programs. The division administers over 144,000 handicapped parking permits and maintains the insurance database.

DVR is responsible for the database that maintains the records of 1.4 million licensed drivers and state ID card holders and the Digital Driver License System used by the counties to issue documents. The DVR Help Desk provides technology and business support for county officials and the general public. The DVR Help Desk staff responded to 92,038 calls during 2015.

Additionally, DVR houses a Fraud Unit which investigates identity theft, driver license fraud, title and odometer fraud, and manages the facial recognition process that has been incorporated into the driver license issuance workflow as a security feature.

#### **DRIVER LICENSING SERVICES (DLS): SARA O'ROURKE, ADMINISTRATOR**

Driver Licensing Services is responsible for ensuring that individuals meet Nebraska's licensing standards and requirements for issuance of driver permits, licenses and State ID Cards. There are 97 driver licensing offices and 125 employees located throughout the State who assist individuals obtain nine different types of permits and six types of licenses and State ID cards. Thirteen of the 97 offices are open five days a week.

Approximately 652,938 applicants for driver licenses and identification cards were processed in 2015 in the driver licensing offices. An additional 79,590 applicants were processed via our online driver licensing system. The division provides oversight of schools and instructors for adult and teen driver training, and the motorcycle safety program. The division utilizes several systems to effectively administer its programs: the Interactive Driver License System, the Digital Driver License System, Automated Testing System and the CDL 3rd Party Tester Database.

#### **MOTOR CARRIER SERVICES (MCS): CATHY BEEDLE, ADMINISTRATOR**

MCS administers a variety of programs relating to the trucking industry by regulating compliance with the International Registration Plan, the International Fuel Tax Agreement and the Unified Carrier Registration System. These programs collect and distribute fees and taxes between member states and provinces. The division serves over 4,000 Nebraska-based trucking companies that register over 100,000 vehicles.

The International Registration Plan (IRP) collects and distributes registration fees between member jurisdictions (48 States, the District of Columbia and 10 Canadian Provinces). In 2015, the division collected \$87 million from IRP fees, (retaining \$32.9 million in Nebraska) and distributing the balance of \$54 million to other IRP jurisdictions.

MCS administers the International Fuel Tax Agreement (IFTA) which requires the equitable distribution of fuel tax between member jurisdictions (48 States, District of Columbia and 10 Provinces). In 2015, the division collected 7.5 million in fuel tax revenues, (retaining \$6 million in Nebraska) and distributing \$1.5 million to other IFTA jurisdictions.

The MCS division continues to be a participant in the Unified Carrier Registration (UCR) Program which registers commercial motor vehicles engaged in interstate travel and goods. For 2015, MCS satisfied their UCR entitlement and collected \$742,000 for the State, while providing \$1.1 million to the UCR depository for distribution to other states.

MCS issues certificates of titles for apportioned vehicles and audits fuel and mileage records relative to UCR, IRP and IFTA returns.

#### **LEGAL DIVISION: NOELIE SHERDON, ADMINISTRATOR**

The Legal Division manages the legal work of the Department. The major tasks: drafting state legislation and working with the legislative process, review of federal legislation, promulgation of agency rules and regulations, preparation and review of contracts and other legal documents, providing public warranty information received from auto manufacturers, review of fifteen-year license revocation reprieve applications for the Board of Pardons, conducting agency administrative hearings, management of the Safety Training Option Program (STOP), certification of ignition interlock providers, and representation of the Department before the State Claims Board and other venues. The Legal Division manages the Administrative License Revocation program to remove the driver licenses of persons arrested for drunk driving in Nebraska. In 2015, the ALR program affirmed the administrative revocation of 6,801 drunk drivers.

#### **FINANCIAL RESPONSIBILITY (FR): KATHY VAN BROCKLIN, MANAGER**

The Financial Responsibility Division identifies individuals, from driving, court, and accident records who do not drive safely. FR denies driving privileges via disqualification (CDL licenses), suspension or revocation of driver

licenses to those who cannot or will not drive safely, and subsequently the reinstatement of the driver licenses. In 2015, the division revoked/suspended the driver licenses of 56,549 individuals, reinstated 55,074 driver licenses, and recorded 152,717 traffic violation convictions to driving records. FR staff responded to 86,202 phone inquiries. The division had 26,303 reinstatements online versus 5,784 in-house reinstatements. FR is the point of contact for issuance of employment drive and medical hardship permits, as well as ignition interlock permits. The division aids in the collection of traffic fines and child support order payments.

### Information Systems Division (IS): Keith Dey, Manager

The Information Systems Division is responsible for the development, installation, maintenance and support of all DMV related business applications. The Division provides technological tools, expertise and support needed to develop more efficient methods to serve our customers, employees, and the residents of Nebraska. The focus of the DMV has been to provide customers with easy access to both services and data hosted by the DMV.

In addition to several data analysis projects and enhancements to the Vehicle Title and Registration System, progress continues towards the centralization of the AS/400s located in the County offices.

## CAMPAIGN AGAINST HUNGER

Each year the DMV participates in the statewide Campaign Against Hunger to benefit the local Food Bank. Employees voluntarily bring food items and/or cash donations. DMV employees have proven every year their generosity to the people of Lincoln. In 2015, for the fourth consecutive year, the State of Nebraska continues to be recognized as the number one monetary contributor to the Food Bank of Lincoln's annual Campaign Against Hunger. The DMV not only donated barrels of food, but donated \$549. The Food Bank can turn a \$30 donation into nearly a week's worth of meals for a family of four!



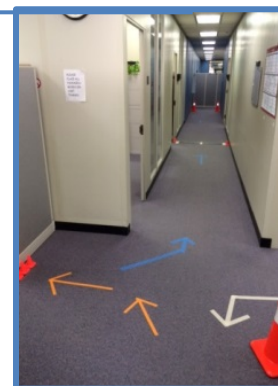
## DMV WINTER DRIVE

DMV EMPLOYEES HELD A WINTER DRIVE, GATHERING SEVERAL BOXES AND BAGS OF PERSONAL ITEMS FOR RESIDENTS OF A LOCAL NURSING HOME. IN DECEMBER, EMPLOYEES OF THE DMV DELIVERED SUCH ITEMS TO RESIDENTS WHO MAY HAVE NEEDED THE ITEMS, OR JUST NEEDED AN EXTRA BOOST DURING THE HOLIDAY SEASON.



## 2015 Statewide Charitable Combined Campaign

Each year, the DMV is part of a team that is made up of several state agencies. Our Team, Team Four, coached by our DMV Director Rhonda Lahm, along with rest of the agencies in Team Four, raised over \$119,232 and received several recognitions in 2015. The awards were: Champion of New Dollars, Champion of Dollars, Runner-Up for Champion of Givers, and was recognized for the Tortoise & Hare Award! The DMV held several activities within our agency to raise awareness as well as additional funds totaling over \$1,000 for the Charitable Giving Campaign. These activities included a book sale, raising almost \$400; bake sale, totaling over \$100 in sales; miscellaneous activities which totaled nearly \$250; and a DMV Bike Race which staff participated in on a predetermined course, riding a tricycle, within a designated time, all while performing various tasks. It was a fun challenge.





The Nebraska DMV made an impact on the national level by having a strong presence working with organizations and an association whose purpose is to establish, monitor and regulate the professional standards of the motor carrier, motor vehicle, and driver licensing industries.

Employees held numerous leadership roles in International Registration Plan (IRP), International Fuel Tax Agreement (IFTA), and the American Association of Motor Vehicle Administrators (AAMVA).

- Motor Carrier Services Division
  - Cathy Beedle: IRP Board of Directors - Treasurer
  - Laurie Glenn: IRP Education Committee - Past Chair and Ex-officio
  - Heidi Crawford: IRP Audit Committee – Member
  - Mark Byrne: IFTA Dispute Resolution Committee – Past Chair and Ex-officio
  - Joel Foreman: IFTA Audit Committee – Member
  
- Driver and Vehicle Records Services Division
  - Betty Johnson: AAMVA Vehicle Committee – Chair;  
AAMVA Facial Recognition Working Group – Vice Chair; AAMVA Autonomous Vehicle Best Practices Working Group – Member
  
- Driver Licensing Services, Information Systems, and Financial Responsibility Divisions
  - Sara O’Rourke, Tina Clough, Jeff Metschke, Jeff Schmidt, Natasha Glenn , Al Bohall, Kathy Van Brocklin, and Betty Johnson: AAMVA State-to-State Verification Service – Pilot State Working Group
  
- Administration Division
  - Rhonda Lahm: AAMVA Board of Directors – Region III Chair

**Recognition**

Appreciation was expressed to the Nebraska DMV for volunteering at the “Teen Driver Program - Ford Driving Skills for Life” events in 2015. The Department received a wall plaque in appreciation for participating in these events which teach teens the skills needed to be safe on the roads.



## ADMINISTRATION DIVISION

The Administration Division is the support services office for the Department of Motor Vehicles. The division includes the director, deputy director, accounting and finance manager, human resources manager, project manager and support staff. Functions in the Administration Division provide overall assistance to the operations of all divisions within the Department of Motor Vehicles. DMV has launched a Facebook page, which provides an avenue to communicate and share information to the interested public. The director also serves as the chairperson of the Motor Vehicle Industry Licensing board.

## LEGAL DIVISION

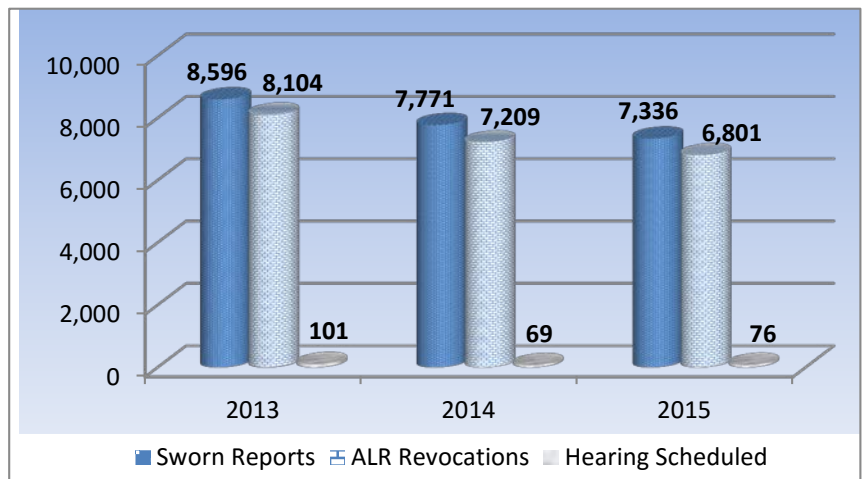
The Legal Division performs a variety of tasks within the Department of Motor Vehicles. Primary duties involve administrative hearings, legal advice, legislation, rules and regulations, preparation and review of legal documents, STOP program certification, Ignition Interlock provider certification, defensive driving class certification, administrative license revocation program, manufacturer’s warranty duties, fifteen-year license revocation reprieves, and the State Claims Board.

### Administrative Hearings

All administrative hearings for the Department are conducted by the Legal Division. Hearings are held for commercial driver license issues such as disqualifications, third party testers, and commercial driver instructors; financial issues involving self-insured vehicle owners; motor carrier services issues, such as protests under the International Registration Plan (IRP) and the International Fuel Tax Agreement (IFTA); and motor vehicle tax objections. The Legal Division provides regular ALR training presentations at the Nebraska Law Enforcement Training Center.

A staff attorney handles protests under the International Registration Plan (IRP) and the International Fuel Tax Agreement (IFTA). A member of the Legal Division is designated to attend Federal Bankruptcy Court whenever hearings are necessary to protest taxes or fees owed to the Department.

The majority of hearings are for administrative license revocations. Law enforcement officers have the authority to confiscate the license of a driver who after being arrested for DUI or DWI refuses to take, or fails a chemical test requested for the purpose of determining the concentration of alcohol or presence of drugs. The motorist may contest the automatic revocation by petitioning for a hearing.



The Department holds a hearing to decide the merit of the driver’s claim upon timely receipt of a petition from a person arrested for DUI. Law changes effective January 1, 2012 in LB 667 allowed

most drivers to keep driving by installing an ignition interlock device on their vehicle and acquiring an ignition interlock permit while subject to an administrative license revocation. In 2015, there were 7,336 sworn reports received documenting automatic revocations, 76 hearings scheduled and 6,801 licenses revoked. Motorists may appeal the DMV decision to the District Court. The Legal Division processed 12 District Court appeals during 2015.

### **Rules and Regulations, Contracts, Legal Documents**

Rules and regulations are developed through the Legal Division. New and revised rules and regulations are initiated by changes in statutes, require a public hearing and are reviewed and approved by the Attorney General and the Governor. The Legal Division works with other DMV divisions, the public and other stakeholders to develop these rules and regulations. In 2015, the division finished promulgation of rules and regulations governing abandoned vehicles, held two public hearings and worked on several other regulations.

The Legal Division also reviews and drafts contracts and other legal documents involving other agencies, outside companies, and the public.

### **Fifteen-Year License Revocation Reprieves**

A person whose license has been revoked for 15 years may file an application for reinstatement of their driving privileges pursuant to statute and the policies of the Board of Pardons. The Legal Division reviews each application and prepares a written recommendation for the Director to provide to the Board of Pardons. In 2015, 51 applications were processed; 25 applicants were granted reprieves.

### **Manufacturer's Warranty Duties (Lemon Law)**

The Legal Division provides lemon law information to interested consumers. Staff answers telephone inquiries and provides information on the internet and in written form. Nebraska's lemon law requires manufacturers to make a new vehicle conform to the vehicle's written warranty through either an informal settlement with a consumer or in response to a lawsuit in state court by a consumer.

### **Claims Board**

All claims filed against the Department of Motor Vehicles are handled by a staff attorney representing the DMV before the State Claims Board. The staff attorney coordinates the agency's response to the claim and any arguments made to the State Claims Board. In 2015, the division processed 17 claims.

### **Public Records/Public Meetings**

The Legal Division coordinates responses to public records requests received by the DMV to comply with all applicable statutory requirements.

In instances when the department conducts public meetings, the Legal Division ensures compliance with the applicable laws.

Administrative License Revocation (ALR) Statistics

Year	DUI Arrests Reported	ALR Sworn Reports Received	* % of Sworn Reports Received Compared to Arrests	Petitions for Hearing Received	** % of Sworn Reports Received Petitioning for Hearing	Hearings Scheduled	Dismissals/All Reasons	*** % of Dismissals	ALR 1 Year Refusal	ALR 90 Day ***2012 ALR 180 days	ALR 1 Year	# Total ALR Revocations	^ % of Sworn Reports Received Resulting in Revocation	Appeals Filed in District Court	% of Appeals/ALR Revocations	Average Blood Alcohol Content
1993	12,140	11,122	91.6%	3,363	30.2%	2,973	680	6.1%	918	7,896	240	9,054	81.4%	N/A	N/A	0.174
1994	12,930	11,696	90.5%	3,895	33.3%	3,568	844	7.2%	1,084	8,265	813	10,162	86.9%	N/A	N/A	0.171
1995	12,841	8,268	64.4%	3,054	36.9%	3,014	920	11.1%	835	5,433	848	7,116	86.1%	N/A	N/A	0.172
1996	12,763	10,330	80.9%	3,231	31.3%	3,138	951	9.2%	865	6,047	1,179	8,091	78.3%	217	2.7%	0.174
1997	13,119	11,217	85.5%	3,971	35.4%	3,698	1,685	15.0%	985	6,497	1,586	9,068	80.8%	N/A	N/A	0.170
1998	13,439	11,048	82.2%	4,066	36.8%	3,748	1,577	14.3%	914	6,245	1,710	8,869	80.3%	N/A	N/A	0.169
1999	13,422	10,881	81.1%	4,336	39.8%	4,026	1,725	15.9%	897	6,072	1,727	8,696	79.9%	N/A	N/A	0.168
2000	11,948	9,852	82.5%	3,958	40.2%	3,650	1,660	16.8%	834	5,268	1,802	7,904	80.2%	N/A	N/A	0.169
2001	12,166	10,283	84.5%	4,196	40.8%	3,883	1,675	16.3%	746	5,521	1,798	8,065	78.4%	387	4.8%	0.164
2002	13,154	11,718	89.1%	5,152	44.0%	4,799	2,061	17.6%	780	6,479	1,972	9,231	78.8%	430	4.7%	0.159
2003	13,415	12,715	94.8%	5,744	45.2%	5,277	2,418	19.0%	811	7,052	2,253	10,116	79.6%	405	4.0%	0.156
2004	14,093	13,038	92.5%	6,209	47.6%	5,518	2,414	8.5%	862	7,642	2,550	11,054	84.8%	416	3.8%	0.157
2005	14,525	13,321	91.7%	6,581	49.4%	6,040	2,245	16.9%	872	7,968	2,789	11,629	87.3%	436	3.7%	0.160
2006	13,421	12,310	91.7%	6,097	49.5%	5,581	2,107	17.1%	881	7,401	2,555	10,837	88.0%	448	4.1%	0.158
2007	13,437	12,069	89.8%	5,454	45.2%	5,217	1,968	16.3%	907	7,267	2,357	10,531	87.3%	518	4.9%	0.159
2008	13,660	12,712	93.1%	6,139	48.3%	5,624	1,905	15.0%	926	7,555	2,764	11,245	88.5%	594	5.3%	0.158
2009	13,399	12,444	92.9%	6,195	49.8%	5,730	2,170	17.4%	842	7,317	2,656	10,815	86.9%	524	4.8%	0.159
2010	12,399	11,435	92.2%	5,664	49.5%	5,165	1,836	16.1%	725	6,650	2,358	9,733	85.1%	441	4.5%	0.159
2011	12,034	11,024	91.6%	5,421	49.2%	5,150	1,599	14.5%	749	6,695	2,314	9,758	88.5%	471	4.8%	0.160
2012	10,605	9,943	93.8%	404	4.1%	595	679	6.8%	823	6,750	2,442	10,015	100.7%	82	0.8%	0.161
2013	9,324	8,596	92.2%	155	1.8%	101	598	7.0%	776	5,350	1,978	8,104	94.3%	21	0.3%	0.162
2014	8,514	7,771	91.3%	102	1.3%	69	600	7.7%	730	4,717	1,762	7,209	92.8%	14	0.2%	0.164
2015	N/A	7,336	N/A	125	1.7%	76	643	8.8%	770	4,385	1,646	6,801	92.7%	12	0.2%	0.171

January 1, 1993 - Administrative License Revocation (ALR) Law

January 1, 1994 - .02 BAC (Zero Tolerance) Under 21 Drivers

August 28, 1999 - Open Container Law

September 1, 2001 - .08 BAC Law

September 4, 2005 - .16 BAC Law

July 14, 2006 - .15 BAC Law

January 1, 2008 - Underage "Dram Shop" Law

January 1, 2009 - Ignition Interlock Law

January 1, 2012 - Enhanced Ignition Interlock Law

\* ALR Sworn Reports Received/DUI Arrests Reported = Percent of Sworn Reports Received compared to Arrests

\*\* Petitions for Hearing Received / ALR Sworn Reports Received = Percent of Sworn Reports Received Petitioning for Hearing

\*\*\* Dismissal - All Reasons /ALR Sworn Reports = Percent of Dismissals

\* Includes persons arrested in 2011 but did not have hearings until after 1/1/2012

\*\* Appeals to district court - 82 (64 appeals were filed in January and February 2012, after that 18)

\*\*\*ALR changed from 90 days to 180 days in 2012

**NOTE:** % of dismissals and % of revocations total more than 100% due to revocations dismissed pursuant to bypass [60-498.02(5)] and some dismissals on appeal.

Revocations are counted and percentage calculated on the last day of the month the revocation was ordered.

Dismissals are counted and percentage calculated 45 days after the last day of the month the revocation was ordered.

# Total ALR Revocations Processed/Refusal, 90 Day, and 1 Year Enhanced; included Automatic Revocations and after Hearings.

^Total ALR Revocations / ALR Sworn Reports Received = Percent of Sworn Reports Received Resulting in Revocation

## INFORMATION SYSTEMS DIVISION

The Information Systems Division (IS) of the Department of Motor Vehicles provides the technological tools, expertise and support needed to develop more efficient methods to serve both our

internal customers and the citizens of Nebraska.

To meet this goal the division has personnel who specialize in:

- The management of computer systems on the IBM AS/400, IBM Mainframe and Intel platforms.
- The development, installation, training and support of technical solutions and business applications.
- Wired and wireless networks.
- Server installation and support.
- PC support, software installation and troubleshooting.
- Project management.

The focus of the DMV has been to provide customers with easy access to both services and data hosted by the DMV. DMV online services are provided through Nebraska Interactive ([www.nebraska.gov](http://www.nebraska.gov)), NCJIS (Nebraska Criminal Justice Information System) and to the customers of the Department of Motor Vehicles at [www.clickdmv.ne.gov](http://www.clickdmv.ne.gov). Direct system to system interfaces are supported by the DMV and Office of the Chief Information Officer.

As the DMV moves toward more accessible services, coordination and cooperation with other state agencies and third-party vendors is critical. Digital technologies are continuously being developed and implemented to maintain and improve the security of our personal identities while making our services and information easily accessible.

### Major activities in 2015:

In addition to the regular hardware maintenance, application enhancements to meet federal or legislated mandates, maintenance of the DMV system applications, and daily customer services to the DMV application users was provided.

The IS Division refreshed DMV desktops and operating systems within the State Office Building, updated several servers to MicroSoft Server 2012 and created a virtual machine for the Driver Licensing 'AutoTest' application in preparation for the installation of new hardware and application in 2016.

Examining application additions and enhancements included the rules and business process changes for Phase II of the Federal CDL (Commercial Driver License) program and development and implementation of the electronic and online voter registration process in conjunction with Secretary of State.

Several data analysis projects and enhancements to the Vehicle Title and Registration System were completed. An external consultant was contracted to assist in the preliminary definition and project organization for the NSUM (Nebraska System Update and Modernization) project. Progress continues towards the centralization of the AS/400s located in the county offices (expected completion-May 2016).



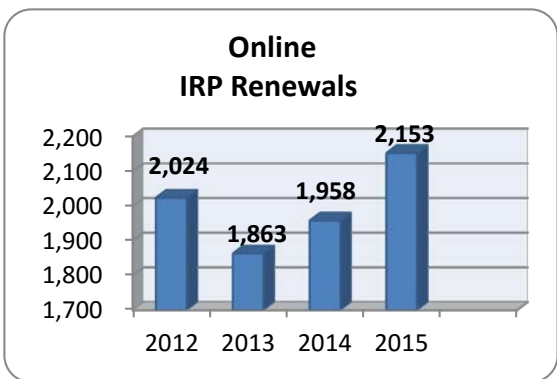
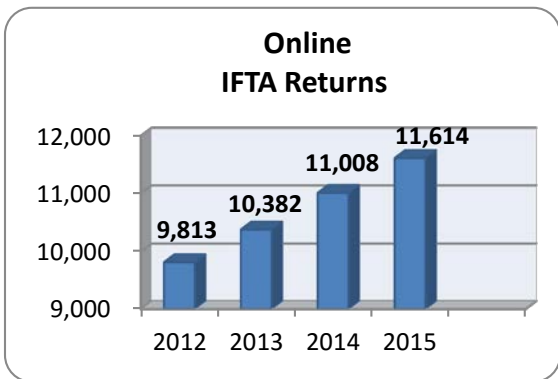
The Division of Motor Carriers “One-Stop Shop” administers a variety of programs relating to the trucking industry:

- The International Registration Plan (IRP), a vehicle registration program whose purpose is to collect and distribute registration fees between member jurisdictions.
- The International Fuel Tax Agreement (IFTA), an agreement between member jurisdictions for the purpose of equitable distribution of fuel tax.
- The Unified Carrier Registration (UCR) program. All motor carriers, motor private carriers, brokers and freight forwarders are required to pay UCR fees annually.
- The issuance of certificates of title, noting of liens and collection of sales tax and tire fee for apportioned vehicles.
- The auditing of motor carrier fuel and mileage records, in accordance with the IRP, IFTA and UCR agreements.
- The MCS Division has signed a Memorandum of Understanding with the Internal Revenue Service (IRS) which authorizes the division to act as an agent in the collection of the Federal Heavy Use Tax (Form 2290) and remit the form and payment to the IRS on behalf of the taxpayer.
- Administers the online Prorate and Fuel Permit System.

**Major activities in 2015:**

- The MCS Division implemented a significant enhancement to their IRP web renewal process. Beginning with the 2016 renewal filing (October 1, 2015), motor carriers could upload a pdf receipt of the Form 2290 Schedule 1 as a part of their online renewal submission. Form 2290 Schedule 1 receipts are required to be presented to the DMV prior to the issuance of a registration. (Form 2290, Heavy Vehicle Use tax is an annual tax administered by the IRS) Failure to present a properly receipted 2290 is the number one reason applications are rejected.
- The MCS Division underwent an IFTA Compliance Program Review. These are peer reviews conducted every five years. The review team found no issues worthy of follow-up action.
- The MCS Division is well represented in the organizations that govern the IRP and IFTA programs with representatives on the IRP Board of Directors, IFTA Dispute Resolution Committee, IRP Audit Committee, and Education Committee.
- The MCS Division continues to be an active participant with several Federal programs including the PRISM

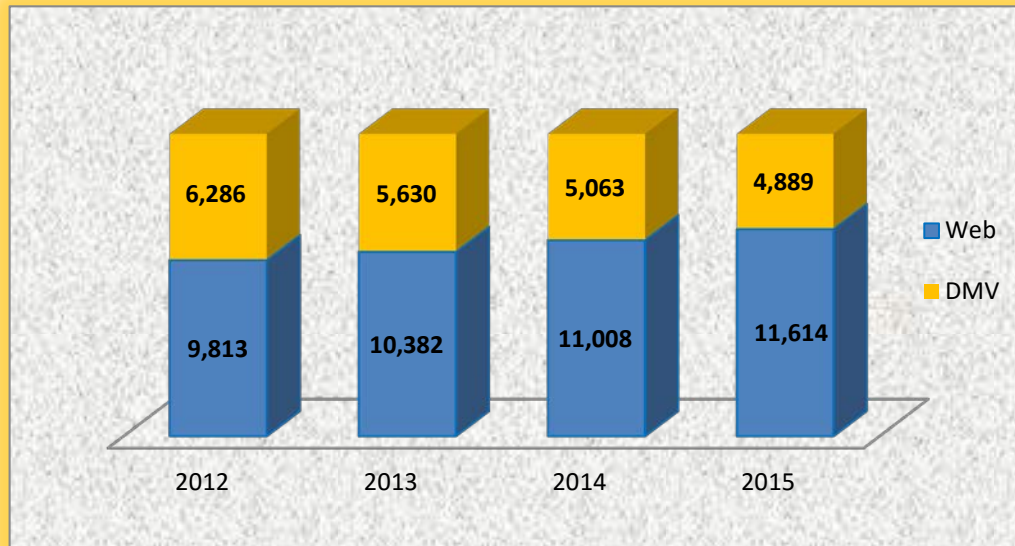
and  
SAFER/CVISN  
programs.



## Motor Carrier Services

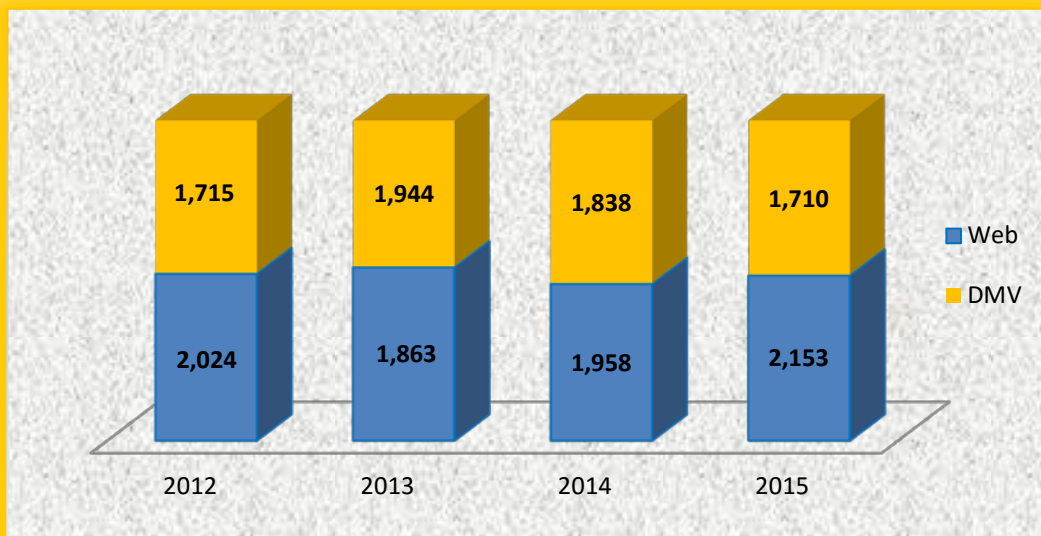
### IFTA RETURNS

#### ONLINE -VS- IN-HOUSE



### IRP RENEWALS

#### ONLINE -VS- IN-HOUSE



<b>Motor Carrier Services Statistics – 2015</b>	
<b>Nebraska Based Carriers</b>	
IRP Carriers	4,222
IRP Fleets	4,273
IFTA Carriers	4,277
UCR Carriers	7,857
<b>Nebraska Based Vehicles</b>	
Power Units	39,446
Trailer Units	75,996
<b>Total Power/Trailer Units</b>	<b>115,442</b>
<b>Nebraska Based Carriers Field Audits</b>	
IRP	154
IFTA	166
Audits Processed from other Jurisdictions	6,019
Titles Issued for Apportioned Vehicles	18,593
Liens Noted	5,314
Total IFTA Decals Issued	53,858
<b>International Registration Plan (IRP)</b>	
Fees & Refunds Distributed to other IRP Jurisdictions	\$54,086,376
Nebraska IRP Fees to Highway Trust Fund & MV Tax Fund	\$32,926,475
<b>Total IRP Fees Collected</b>	<b>\$87,012,851</b>
<b>International Fuel Tax Agreement (IFTA)</b>	
Taxable Gallons	294,347,588
Tax Paid Gallons (Paid at Nebraska Retail Outlets)	272,643,277
Net Gallons (calculated)	21,704,311
Tax Distributed to other IFTA Jurisdictions	\$1,538,772
Nebraska Tax Collected on Returns	\$6,003,094
<b>Total Tax Collected through the IFTA Program</b>	<b>\$7,541,866</b>
<b>Total Fuel Tax Paid by IFTA Carriers (calculated)</b>	<b>\$76,088,851</b>
<b>294,347,588 x average tax rate (.2585)</b>	
<b>Unified Carrier Registration (UCR) Fees</b>	
Fees Distributed to other UCR States	\$1,144,770
Nebraska Fees to General Fund	\$741,974
<b>Total UCR Fees Collected</b>	<b>\$1,886,744</b>
<b>Total MCS Fees and Tax Distribution</b>	
Fees Distributed to Highway Trust Fund & MV Tax Fund	\$38,929,569
Fees Distributed to the General Fund	\$741,974
Fees & Refunds Distributed to other States	\$55,625,148
<b>Total MCS Fees and Taxes Distribution</b>	<b>\$95,296,691</b>
<b>IRP online Filings</b>	
Renewal filings	2,153
Temporary Registrations	19,782
<b>IFTA online Filings</b>	
4th Quarter Return 2014	2,937
1st Quarter Return 2015	2,843
2nd Quarter Return 2015	2,889
3rd Quarter Return 2015	2,945
<b>Total IFTA Returns Filed Via the Web</b>	<b>11,614</b>
<b>Permits</b>	
Prorate Permits	2,336
Fuel Permits	1,453
Combined Prorate & Fuel Permit	5,957
<b>Total Permits</b>	<b>9,746</b>



## FINANCIAL RESPONSIBILITY DIVISION

will not drive safely, and subsequently reinstates driver licenses. Additionally, they aid the courts in collecting traffic violation fines and support order payments.

The Financial Responsibility Division identifies individuals from driving, court, and accident reports who do not drive safely and assist individuals in becoming safe drivers. The Division denies driving privileges to those who cannot or

### Major activities in 2015:

Completed computer program updates for the following:

- For commercial license holders a 60-day disqualification for fraudulent commercial license/permit applications.
- A one year disqualification for fraud resulting in issuance of a commercial license/permit.
- An indefinite disqualification for a commercial license holder to schedule a required retest wherein fraud is suspected.
- An indefinite disqualification for failing a required retest wherein fraud is suspected.

All changes were required to be in place by July 8, 2015.

In 2015, the Financial Responsibility Division (FR) worked with Nebraska Interactive to develop a website allowing private agencies that provide driver improvement course certificates of completion to forward notification electronically. This is an ongoing development.

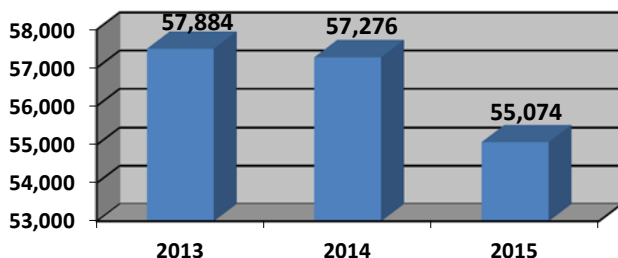
The FR Division continues to retrieve license suspension/revocation files from the Records Center. Reviewing and purging files that have been cleared, therefore reducing our storage costs.

- Customer Service:  
In 2015, the Financial Responsibility staff responded to 86,202 phone inquiries.

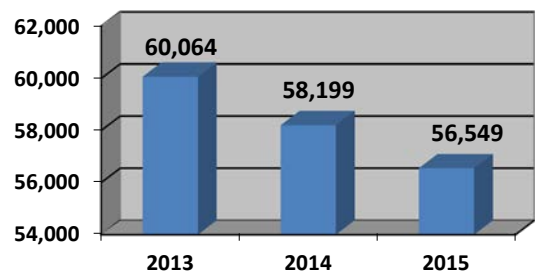
Other activities involved in the achievement of our goals include:

- processing driver license suspensions, revocations, and reinstatements which include data entry on computer work files;
- updating drivers' traffic violation records, and responding to phone inquiries and walk-in customers.
- FR has worked with Nebraska Interactive, to add a "Live Chat" feature, to our online reinstatement application.

Total Reinstatements

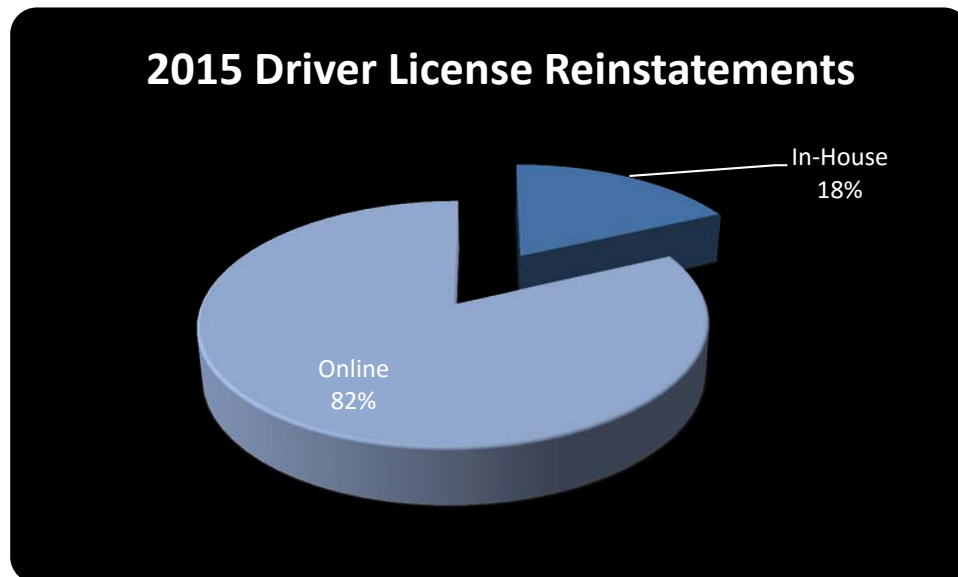
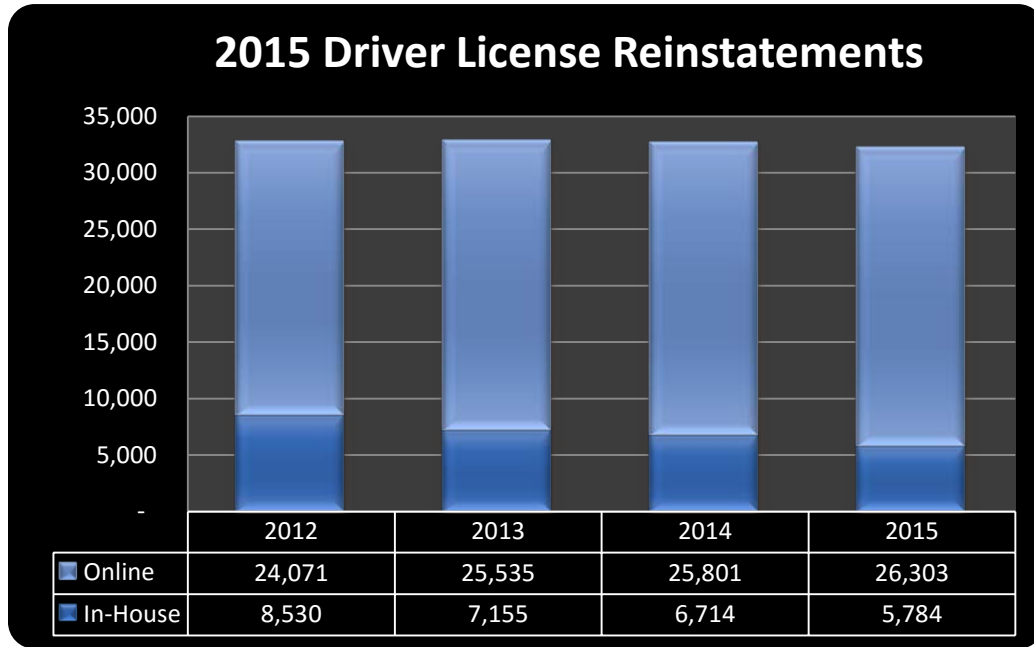


Total Suspensions/Revocations



## Driver License Reinstatements

### Online Statistics vs In-House



## Financial Responsibility Statistics 2015

<b><i>Traffic Violation Suspensions/Revocations</i></b>	
Court-Ordered Suspensions	9,433
Insurance Cancellation Suspensions	8,841
Failure to Comply with Traffic Citation Suspensions	15,973
Point Revocations	980
Administrative License Revocations (ALR)	6,801
Commercial Driver License (CDL) Disqualification Revocations	733
No Proof Insurance Suspensions	5,549
Accident Suspensions	2,316
Violate Support Order	5,433
Underage 21 Driver Fail to Complete Driver Improvement Course	490
<b>Total Suspensions/Revocations</b>	<b>56,549</b>
<b><i>Traffic Violation Reinstatements</i></b>	
Court-Ordered Suspensions	10,056
Insurance Cancellations	8,814
Failure to Comply with Traffic Citations	15,764
Point Revocation	951
Administrative License Revocations (ALR)	6,997
Commercial Driver License (CDL) Disqualifications	481
No Proof Insurance	5,251
Accident	1,307
Support Order	4,920
Underage 21 Driver Fails to Complete Driver Improvement Course	533
<b>Total Reinstatements</b>	<b>55,074</b>
<b><i>Miscellaneous</i></b>	
Ignition Interlock Permits Authorized	4,687
Employment Driving Permits Issued	115
Traffic Violation Convictions	152,717

## DRIVER LICENSING SERVICES DIVISION

The Driver Licensing Services Division ensures persons who meet Nebraska’s identification and licensing requirements are issued a permit, operator

license or commercial driver license, and individuals who meet the identification requirements set forth in state statute are issued a State ID Card. It is our mission to have exceptional employees deliver accurate, secure, and innovative services.

### Major activities in 2015:

- **Conduct Examinations**

During 2015, Driving Licensing Staff processed 652,938 applicants in 97 driver licensing offices statewide. This included new applicants (licensed individuals who moved to Nebraska from another state, individuals who had never been issued a license document before and individuals whose Nebraska license document had been expired over one year), renewal applicants, and applicants requesting replacement documents.

- **Online Renewal**

Eligible individuals renewed their Class O (car), Class M (motorcycle) licenses and State ID Cards online and obtained duplicates of the same. In addition, online renewal includes Ignition Interlock Permits (IIP), School Permits (SCP), Provisional Operator’s Permits (POP), as well as licenses for individuals going from a POP to their first operator’s license.

- **Online Statistics**

License New.....	3,943	ID Replacements.....	399
License Renew.....	59,799	ID Renewals.....	1,161
License Replacements..	9,760	IIP New.....	372
SCP New.....	659	IIP Renew.....	8
POP New.....	3,458	IIP Replacements.....	31
		Total:	79,590

- **Training Unit**

The Training Unit developed and added the following content for DMV employees in 2015:

Curriculum.....	7	Tests.....	6
Videos.....	17	Online Courses.....	14
Postings.....	55	Materials.....	6

A total of 105 new pieces of content were developed by the DMV Training Unit and 12,039 pieces of online content items were accessed by DMV staff in 2015.

There are currently 462 online training items registered to be taken, 140 online training items in progress, and 11,437 online training items completed for a total of 12,039 online content items accessed in 2015.

A total of 443 pieces of content has been developed by the DMV Training Unit.

The Training Unit, in coordination with the CDL Program Manager and Lexington Public Schools, developed a CDL School Bus Vehicle Inspection training video. The video provides an educational tool to assist applicants in the successful completion of the vehicle inspection skills test. This video has been launched for approximately two months and has been viewed over 250 times.

The unit trained 48 newly hired driver license examiners as well as 7 temporaries.

- **Renewal Notices**

Renewal notices are sent 90 days in advance of the expiration of a driver license or State ID Card. In 2015, the Department sent out 243,075 renewal notices. Of those, 68,110 (28%) of the applicants presented the renewal notice to driver licensing staff; an action that expedites the applicant's time spent at the DMV.

- **Motorcycle Safety Education Program**

The Driver Licensing Service Division is responsible for the oversight of motorcycle rider training courses. Successful completion of the beginning Motorcycle Education Course allows the applicant to waive both the written and drive test at the DMV driver licensing office to receive a Class "M" license or endorsement.

Currently, nine providers are certified by DMV to offer motorcycle safety education training. A total of 1,821 applicants participated in rider training courses in 2015. Of those, 1,588 individuals successfully completed the training. At the end of 2015, the Nebraska Motorcycle Safety Education Program had a total of 84 certified instructors to teach the various courses.

**Additional activities in the achievement of our goals include:**

- All driver licensing and CDL third party examiners were trained on new regulations that went into effect on July 8, 2015 related to the federal CDL Testing/Commercial Learners Permit (CLP) Final Rule. These regulations included significant changes to the issuance of CDL's and added a new CLP document that replaced the previous Nebraska LPC. CDL third party examiners were trained on the new regulations and procedures via webinar in June 2015, while all driver licensing examiners were trained via a combination of online courses and in-person regional training. These sessions also included Active Shooter Emergency Event training presented by the DMV Fraud Division.
- Audited 33 CDL Third Party Testers (companies). Compliance officers also observed 280 skills tests being administered by third party examiners (200 overtly and 80 covertly). DMV certified individuals who work for these companies are authorized to administer skills testing for applicants who desire a commercial driver license. The Federal Motor Carrier Safety Administration requires the DMV to audit these companies annually. The audit consists of a review of paperwork and sample retesting of drivers who were previously passed by the Third Party Tester.
- Audited 25 Driver Training Schools. Driver Training Schools teach adults how to drive a motor vehicle. During each audit, the facilities of the school are inspected to make sure all requirements are met as outlined in the rules and regulations.

- Audited 107 DMV approved Driver Safety Courses; one school was added and four schools dropped their certification. The Department currently has 139 DMV approved Driver Safety Courses. DMV rules and regulations require that instructors who work for these courses provide 20 hours of classroom training and 5 hours of behind the wheel training for individuals between the ages of 14-18. These instructors are also authorized to administer the DMV drive test upon completion of the course. The audit consists of a review of their paperwork and their DMV approved drive test route.
- The Nebraska Driver's Manual and written tests (English and Spanish versions) were updated with legislative changes.
- The interactive driver license practice test was updated with legislative changes. This interactive test can be found on the Department's website and assists individuals studying for the written driver license examination. The website is: [www.dmv.ne.gov](http://www.dmv.ne.gov)
- In 2015, 974 applicants were re-examined. Of those applicants, 21% retained their license, and 79% had their license cancelled. State statute allows physicians, law enforcement officers or individuals who are concerned about another individual's capability to operate a motor vehicle safely to request a re-examination of the individual. If the Department determines after review of documentation that the re-examination is warranted, the individual is required to appear before driver license staff on a specified date, time, and location. During the re-examination, the applicant must present a medical and vision statement that meets the Department's minimum standards, and pass the written and drive tests. If the applicant does not attend the appointment, is unable to meet the medical and vision minimum standards, or fails to pass the written or drive tests, his or her license is cancelled.
- On January 28, 2015, the Nebraska DMV compared residential addresses on the driver licensing database against the U.S. Postal Service Change of Address Database. The comparison was comprised of one year's worth of data from the U.S. Postal Service. The analysis revealed 67,728 current document holders as having changed their addresses through the U.S. Postal Service, but not at the DMV. Postcards were sent to these individuals informing them state law requires individuals to change their address on licensing documents within 60 days of moving. Forty-four percent (29,604) of the individuals complied with the postcard request and changed their addresses. This comparison is done annually.



## DRIVER LICENSING SERVICES STATISTICS

Numbers represent applicants processed, not documents issued  
An additional 79,590 applicants were issued licenses and State ID Cards online

TOTAL APPLICANTS PROCESSED IN 2015 .....	652,938
<b>Commercial Driver License (Class A, B &amp; C)</b>	
CLASS A NEW .....	16,399
CLASS A RENEWAL .....	14,359
Class B New .....	6,462
Class B Renewal.....	3,445
CLASS C NEW .....	617
CLASS C RENEWAL.....	316
<b>Restricted Commercial Driver License (Class B &amp; C)</b>	
NEW .....	260
RENEWAL .....	49
Commercial Learner's Permit (CLP) .....	14,830
Seasonal Permits.....	416
<b>Operator's License (Class O)</b>	
New .....	111,116
Renewal.....	156,800
<b>Motorcycle License (Class M)</b>	
New .....	16
Renewal.....	4
Motorcycle Endorsement .....	36,838
Provisional Operator's Permits (POP).....	25,115
State Identification Cards.....	48,635
<b>Learner's Permits</b>	
Class O.....	58,850
Class M.....	2,631
LPE (School Learner's Permit).....	6,845
School Permits .....	5,526
School Bus Permits .....	8,903
Farm Husbandry Permits (Tractor) .....	29
<b>Miscellaneous</b>	
Reinstatements/cancellations .....	14,537
Recalls.....	725
Restriction/Endorsement/Change or Remove .....	19,426
Duplicate/Replacement Commercial Driver License.....	5,928
Out of State/Early Renewals .....	1,416
Corrections .....	559
Non-CDL Replacements .....	53,439
Non-CDL Duplicates .....	32,983
Ignition Interlock Permits (New and Duplicates) .....	4,543
CDL Recalls.....	921

**2015 DRIVER LICENSING SERVICES DOCUMENT TYPES**

Document Type/Class	Min. Age	Renewal Times	Renewal Information	Involved Issuance	Duplicate Issuance	Full Cost
Operator's License, Class O	17	Age 21, then every 5 yrs.	Must have held POP for 1yr, <3 pts on record	State/County	State/County	\$26.50 for 5 yr. license
Motorcycle License	17	Age 21, then every 5 yrs.	Must have held POP for 1yr, <3 pts. on record	State/County	State/County	\$26.50 for 5 yr. license
School Permit (SCP)	14	2 yrs.	Must have held LPE or LPD for 2 months Max age 16 and 3 months	State/County	State/County	\$10.50
Provisional Operator's Permit (POP)	16	None	Must have held LPE, SCP or LPD for 6 months < 3 pts on record Expires on 18 <sup>th</sup> birthday	State/County	State/County	\$17.50
Learner's Permit (LPD)	15	1 yr.		State/County	State/County	\$10.50
Learner's Permit (LPE)	14	3 mo.	Max age 16	State/County	State/County	\$10.50
Farm Husbandry Permit (Special)	13	3 yrs.	Max age 16	State	State	\$7.50
Farm Husbandry Permit (Temporary)	13	6 mos.	Max age 16	State	State	\$7.50
School Bus Permit	18	1 yr.	On birthday	State/County	State/County	\$7.50
Commercial Driver's License (CDL) Class B & C	18	21 <sup>st</sup> birthday, then every 5 years	Intrastate only, and must be eligible for operator's license.	State/County	State/County	\$57.50
Commercial Driver's License (CDL) Class A	18	21 <sup>st</sup> birthday, then every 5 years	Intrastate only	State/County	State/County	\$57.50
Commercial Driver's License (CDL) Class A,B,C	21	5 yrs.	Interstate	State/County	State/County	\$57.50
Restricted CDL (RCDL)	18	21 <sup>st</sup> birthday, then every 5 years	Must have possessed operator's license for at least 1 year prior to issuance.	State/County	State/County	\$57.50
Commercial Driver's License Permit (CDL)	18	6 mos.	Must be eligible for operator's license. 2 in 2 yrs.	State/County	State/County	\$12.50
Seasonal Permit	18	21 <sup>st</sup> birthday, then every 5 years	Must have possessed operator's license for at least 1 year prior to issuance.	State/County	State/County	\$12.50
State Identification Card	0	21 <sup>st</sup> birthday, then every 5 yrs		State/County	State/County	\$26.50

The above are also available in "duplicate" format if lost.



## NEBRASKA LICENSED DRIVERS BY TYPE OF LICENSE/PERMIT - 2015

Age	Operator's License - Class O	Operator's License - Class O / Motorcycle Class M	Motorcycle License / Class M	Commercial Driver's License						Learner's Permit		School Learner's Permit / SCP	Provisional Operator's Permit / POP	Total Licensed Drivers
				CDL A	CDL B	CDL C	CDL A & Class M	CDL B & Class M	CDL C & Class M	for School LPE	for POP, Class O & Class M & LPD			
14	0	0	0	0	0	0	0	0	0	696	0	1,273	0	1,969
15	0	0	0	0	0	0	0	0	0	58	10,358	3,406	0	13,822
16	0	0	0	0	0	0	0	0	0	0	6,942	0	14,456	21,398
17	1,166	26	0	0	0	0	0	0	0	0	3,285	0	17,850	22,327
18	18,261	160	0	17	10	0	1	0	0	0	1,817	0	0	20,266
19	21,030	342	0	84	35	1	8	1	0	0	1,057	0	0	22,558
20	21,960	448	0	171	56	0	23	7	0	0	824	0	0	23,489
21	20,410	613	0	245	43	1	34	5	0	0	720	0	0	22,071
22	22,189	687	0	355	91	3	62	8	1	0	579	0	0	23,975
23	23,470	812	1	422	121	7	92	20	0	0	499	0	0	25,444
24	24,901	1,035	0	517	162	12	121	23	2	0	466	0	0	27,239
25 to 29	117,908	6,007	0	3,805	976	93	949	187	11	0	1,817	0	0	131,753
30 to 34	113,460	6,696	1	4,761	1,227	119	1,256	233	16	0	1,164	0	0	128,933
35 to 39	100,190	6,594	0	5,219	1,310	151	1,490	295	17	0	672	0	0	115,938
40 to 44	88,649	6,953	0	5,260	1,419	122	1,632	374	16	0	505	0	0	104,930
45 to 49	88,305	8,164	3	5,387	1,588	145	2,042	376	23	0	405	0	0	106,438
50 to 54	97,898	9,944	3	6,503	1,822	201	2,590	545	42	0	335	0	0	119,883
55 to 59	100,761	10,264	2	6,685	1,999	242	2,890	580	46	0	222	0	0	123,691
60 to 64	93,658	8,377	0	5,651	1,674	201	2,066	454	28	0	129	0	0	112,238
65 to 69	79,736	5,528	0	3,827	1,088	137	1,142	262	28	0	78	0	0	91,826
70 to 74	55,914	2,855	1	2,238	583	90	551	89	17	0	40	0	0	62,378
75 to 79	41,822	1,460	0	1,129	337	32	212	37	4	0	24	0	0	45,057
80 to 84	31,541	736	0	464	104	15	68	12	1	0	13	0	0	32,954
85 to 89	20,692	298	0	121	32	2	11	0	0	0	28	0	0	21,184
90 to 94	8,586	85	0	19	1	2	2	0	0	0	0	0	0	8,695
95 to 99	1,183	7	0	1	0	0	0	0	0	0	0	0	0	1,191
100 & Over	75	2	0	0	0	0	0	0	0	0	0	0	0	77
<b>Total</b>	<b>1,193,765</b>	<b>78,093</b>	<b>11</b>	<b>52,881</b>	<b>14,678</b>	<b>1,576</b>	<b>17,242</b>	<b>3,508</b>	<b>252</b>	<b>754</b>	<b>31,979</b>	<b>4,679</b>	<b>32,306</b>	<b>1,431,724</b>

## 2015 NEBRASKA LICENSED DRIVERS BY COUNTY

Including Licensed Drivers with Permits

County	Licensed Drivers	Licensed Drivers with Permits*	Total Licensed Drivers	County	Licensed Drivers	Licensed Drivers with Permits*	Total Licensed Drivers
Adams	23,003	1,245	24,248	Jefferson	5,806	256	6,062
Antelope	5,127	260	5,387	Johnson	3,314	172	3,486
Arthur	344	24	368	Kearney	4,962	228	5,190
Banner	547	17	564	Keith	6,686	266	6,952
Blaine	407	19	426	Keya Paha	648	25	673
Boone	4,314	185	4,499	Kimball	2,913	127	3,040
Box Butte	8,782	436	9,218	Knox	6,497	303	6,800
Boyd	1,590	66	1,656	Lancaster	211,364	10,776	222,140
Brown	2,507	122	2,629	Lincoln	27,564	1,365	28,929
Buffalo	34,203	1,711	35,914	Logan	614	31	645
Burt	5,437	255	5,692	Loup	524	20	544
Butler	6,417	370	6,787	Madison	25,513	1,234	26,747
Cass	19,827	1,046	20,873	McPherson	368	28	396
Cedar	6,730	346	7,076	Merrick	5,924	303	6,227
Chase	3,012	155	3,167	Morrill	3,704	196	3,900
Cherry	4,532	211	4,743	Nance	2,783	146	2,929
Cheyenne	8,269	447	8,716	Nemaha	5,156	245	5,401
Clay	4,799	260	5,059	Nuckolls	3,543	172	3,715
Colfax	6,787	422	7,209	Otoe	11,750	608	12,358
Cuming	6,888	366	7,254	Pawnee	2,091	99	2,190
Custer	8,717	382	9,099	Perkins	2,313	119	2,432
Dakota	14,471	923	15,394	Phelps	7,214	400	7,614
Dawes	5,978	318	6,296	Pierce	5,734	294	6,028
Dawson	17,470	1,109	18,579	Platte	24,839	1,339	26,178
Deuel	1,583	54	1,637	Polk	4,102	255	4,357
Dixon	4,356	254	4,610	Red Willow	8,359	416	8,775
Dodge	26,822	1,252	28,074	Richardson	6,419	290	6,709
Douglas	380,233	18,473	398,706	Rock	1,164	47	1,211
Dundy	1,496	69	1,565	Saline	9,131	497	9,628
Fillmore	4,575	219	4,794	Sarpy	123,899	7,022	130,921
Franklin	2,502	104	2,606	Saunders	16,147	856	17,003
Frontier	2,022	109	2,131	Scotts Bluff	27,890	1,358	29,248
Furnas	3,830	202	4,032	Seward	12,262	677	12,939
Gage	16,586	807	17,393	Sheridan	4,020	183	4,203
Garden	1,645	55	1,700	Sherman	2,332	115	2,447
Garfield	1,465	81	1,546	Sioux	993	51	1,044
Gosper	1,572	72	1,644	Stanton	4,485	261	4,746
Grant	531	21	552	Thayer	4,159	207	4,366
Greeley	1,823	104	1,927	Thomas	537	22	559
Hall	43,027	2,656	45,683	Thurston	4,043	115	4,158
Hamilton	7,518	438	7,956	Valley	3,344	177	3,521
Harlan	2,742	115	2,857	Washington	15,594	903	16,497
Hayes	764	25	789	Wayne	5,916	288	6,204
Hitchcock	2,308	96	2,404	Webster	2,780	129	2,909
Holt	8,119	381	8,500	Wheeler	658	33	691
Hooker	601	37	638	York	10,640	490	11,130
Howard	5,030	255	5,285	<b>Total</b>	<b>1,362,006</b>	<b>69,718</b>	<b>1,431,724</b>

\* Includes all permits (LPE,LPD,SCH,POP)

## Nebraska School Permit Drivers by County 2015

County	Permits	County	Permits
Adams	97	Jefferson	52
Antelope	45	Johnson	26
Arthur	3	Kearney	25
Banner	1	Keith	23
Blaine	6	Keya Paha	9
Boone	36	Kimball	12
Box Butte	20	Knox	49
Boyd	15	Lancaster	321
Brown	15	Lincoln	119
Buffalo	117	Logan	8
Burt	21	Loup	4
Butler	76	Madison	71
Cass	109	McPherson	4
Cedar	69	Merrick	53
Chase	14	Morrill	35
Cherry	28	Nance	23
Cheyenne	43	Nemaha	49
Clay	49	Nuckolls	30
Colfax	27	Otoe	72
Cuming	48	Pawnee	10
Custer	73	Perkins	31
Dakota	53	Phelps	37
Dawes	19	Pierce	47
Dawson	82	Platte	105
Deuel	7	Polk	57
Dixon	47	Red Willow	52
Dodge	79	Richardson	29
Douglas	350	Rock	11
Dundy	17	Saline	41
Fillmore	54	Sarpy	333
Franklin	22	Saunders	143
Frontier	19	Scotts Bluff	84
Furnas	36	Seward	100
Gage	111	Sheridan	39
Garden	12	Sherman	22
Garfield	17	Sioux	13
Gosper	20	Stanton	41
Grant	8	Thayer	41
Greeley	14	Thomas	3
Hall	102	Thurston	15
Hamilton	74	Valley	30
Harlan	26	Washington	88
Hayes	3	Wayne	38
Hitchcock	19	Webster	18
Holt	53	Wheeler	9
Hooker	4	York	52
Howard	45	<b>Total</b>	<b>4,679</b>

## DRIVER AND VEHICLE SERVICES DIVISION

The Driver and Vehicle Records Division (DVR) is responsible for:

- Updating and maintaining the Nebraska Traffic Safety Database.
- Maintaining the Nebraska Vehicle Title and Registration (VTR) Database.
- Updating and maintaining the Nebraska Motor Vehicle Insurance Database.
- Managing the Electronic Lien and Title Program (ELT).
- Updating and maintaining the provider and participating lender list for use in the ELT program.
- Approval and issuance of specialty license plates.
- Printing and mailing registration renewal notices.
- Providing prompt, reliable and accurate vehicle and driver information.
- Ensure all standards are met in the driver license, title and registration, and handicapped parking permit issuance processes.
- Developing and supplying all related forms, plates, permits and applications.
- Investigating and making arrests of violations for alleged fraudulent practices relating to identity theft and motor vehicle fraud.
- Reviewing potential driver license matches as part of the driver license facial recognition process to determine if additional investigation is needed prior to issuance of a driver license document.

### Major activities in 2015:

- LB 94, effective August 30, 2015, provided an option for a non-resident who purchases a vehicle from a Nebraska based dealer to request a printed title in lieu of an electronic title for transfer to their home state of residence.
- LB 142, effective December 1, 2015, created an additional fee to be collected at time of boat registration. VTR programming was completed to provide the means for collection and distribution of the Aquatic Invasive Species Program fee.
- LB 220, effective October 1, 2015, created the Nebraska 150 Sesquicentennial specialty license plate program. Message and numeric plates celebrating the 150<sup>th</sup> Anniversary of Nebraska's Statehood are available with fees directed to the Nebraska 150 Sesquicentennial Plate Proceeds Fund. The Fund will be used to execute commemorative events, to implement educational activities, and to award grants in support of local sesquicentennial events or projects.
- LB 231, effective August 30, 2015, created a new classification of vehicle and license plate for three-wheeled vehicles which meet the definition of an auticycle.
- LB 642, effective August 30, 2015, removed the fee charged for initial and renewal Pearl Harbor Survivor and DAV license plate issuance.
- The Military Honor license plate program was deployed on December 7, 2015. Message and numeric plates honoring service to six military branches are available to those who have served or are currently serving in the military. Evidence of qualification for the plates is verified through the interface between DMV systems and the Nebraska Veteran's Affairs Veteran Registry. Monies collected are distributed to the Nebraska Veteran Cemetery System Operation Fund.

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- The Nebraska Serious Injury & Line of Duty Death Response Team's organizational license plate was approved and offered to the public for sale.
- An online service providing Nebraska vehicle owners the option to sign up for email and text vehicle registration renewal notifications was deployed in November 2015.
- Provided training resources to the Nebraska Law Enforcement Training Center for basic students, firearms instruction and the State Patrol Recruit Camp. Training was provided for Lincoln Police Department basic recruits and Crime Technician Continuing Education. In addition, for the first time DMV personnel provided Basic Recruit Training for Omaha Police Department.
- DVR staff created and provided Active Shooter/Emergency Event training for all DMV employees.
- Members of the DVR Fraud Unit received the following training: D.E.A. Social Media Exploitation, Firearm Certification Training, Association of Threat Assessment Professionals, Nebraska Criminal Justice Information System (NCJIS) Administrator Training, VIN/Title Inspection Training, North Central Regional Chapter of the International Association of Auto Theft Investigations (IAATI), Midwest Association of Technical Accident Investigators Annual Training, Insurance Fraud Prevention Training, Department of Homeland Security Tripwire Training, CDP and Advanced First Aid Training, and Active Shooter Training.
- A Request for Proposal for the purpose of selecting a qualified Contractor to provide consulting services to assist the DMV in identifying the best solution to modernize VTR and business processes was released on August 11, 2015.
- A contract with BerryDunn for Consulting Services to assist in the Modernization of VTR was signed on November 2, 2015. Work on the project began shortly thereafter with the first onsite information gathering sessions to document the current system were held November 30 – December 4, 2015.

### Additional activities in the achievement of our goals/accomplishments include:

- Manage online services related to the division's activities.
- Approve and maintain a list of self-insured companies in Nebraska.
- Approve providers and participating lenders for the ELT program.
- Compile, maintain and provide a list of lenders for use in lien notation process at the county level.
- Process license plate and validation decal orders for all 93 counties.
- Complete requests for vehicle and driver records.
- Issue handicapped parking permits.
- Design, order, and distribute forms used by county officials in the issuance of driver licenses, titles, and registrations.
- Provide vehicle information concerning safety recall campaigns.
- Issuance of Message, Spirit, Organizational, Gold Star Family, Military Honor, Sesquicentennial, Special Interest, Sample, Amateur Radio, Ex-Prisoner of War, Purple Heart, Handicapped, Disabled American Veteran, Pearl Harbor Survivor, Transporter, Repossession, Boat Dealer Trailer, and Antique license plates.

- Provide help desk assistance to County Treasurers for the issuance of driver licenses, titles, and registrations.
- Provide assistance to the general public and law enforcement for driver license, title, registration, and handicapped parking permit related areas.
- Manage transfer of information from and to other state DMV's.
- Provide clearance and military exemption information.
- Create and provide training to staff, agents, and other requesters for identity theft and motor vehicle related document authentication.
- Perform threat assessments resulting from threats of violence or actual violence, directed towards DMV employees.
- Perform facial recognition system queries for outside law enforcement agencies to aid in their criminal investigations.

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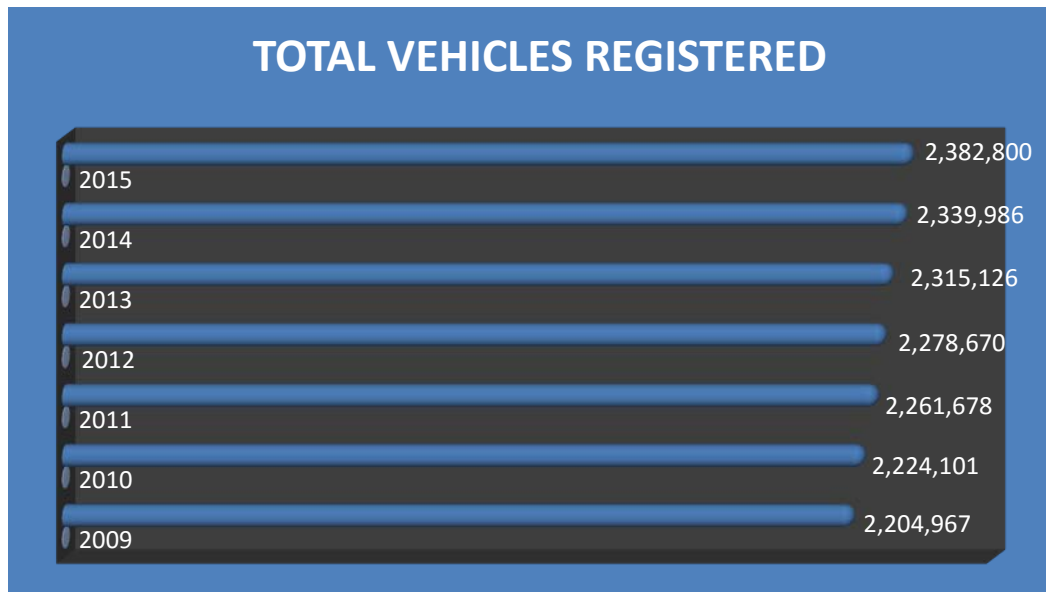
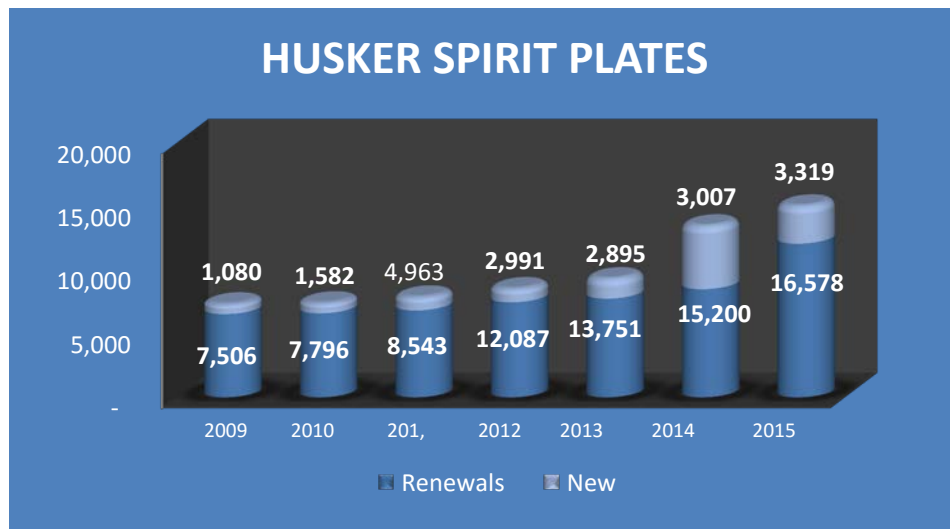
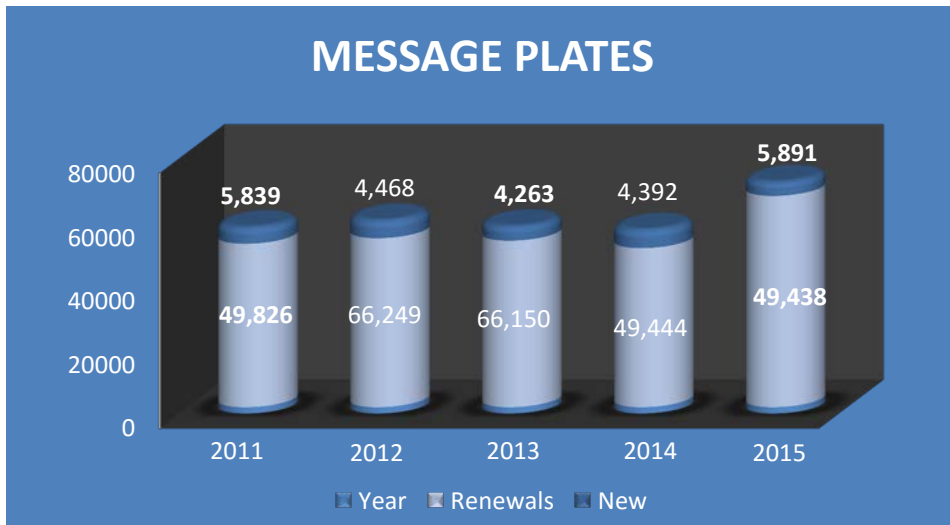
## DMV RECEIVES AWARD OF APPRECIATION


















The United States Office of Personnel Management, Federal Investigative Services (OPM-FIS) awarded Deb Harrison, DMV employee, a Certificate of Appreciation for her dedicated efforts in support of our National Security. Ms. Harrison was praised for her exemplary service, hard work, dedication, and commitment to service when assisting agents of the OPM-FIS.

Jeff Smith, Special Agent in Charge of the OPM-FIS Omaha Field Office, also recognized the valuable partnership Deb and the Nebraska Department of

Motor Vehicles have developed with OPM-FIS over the past decade. Jeff and three members of his staff surprised Ms. Harrison with the award and presentation at the DMV office on April 29, 2015.



## DRIVER AND VEHICLE RECORDS STATISTICS – 2015

Driver Licenses Issued – In-house and Online		300,448
Driver Permits Issued – In-house and Online		75,407
Identification Cards Issued – In-house and Online		31,163
Replacement Licenses/Permits Issued – In-house and Online		97,076
<b>TOTAL Driver License/Permits/ID Cards Issued</b>		<b>504,094</b>
Driving Records Processed In-house		6,999
Driving Records Processed Online		972,358
<b>TOTAL Driving Records Processed</b>		<b>979,357</b>
Surrendered Licenses Processed		23,802
Clearance and Military Letters Processed		501
Monies received from the sale of vehicle record information – In-house		\$ 136,535.35
Monies received from the sale of vehicle record information – Online		\$ 515,269.00
Monies received from driver record monitoring service		\$ 428,125.38
Monies received from driver header records		\$ 19,935.45
Message Plates Processed 	New	5,891
	Applications processed in-house	644
	Applications processed online	5,247
	Renewal	49,438
Cornhusker Spirit Plates Processed 	New	3,319
	Applications processed in-house	289
	Applications processed online	3,030
	Renewal	16,578
Gold Star Family Plates Processed 	New (all applications processed in-house)	12
	Renewal	193
Organizational Plates Processed    	New	1,685
	Applications processed in-house	825
	Applications processed online	860
	Renewal	3,260
Military Honor Plates Processed      	New	2,591
	Applications processed in-house	538
	Applications processed online	2,053
Sesquicentennial Plates Processed 	New	122
	Applications processed in-house	98
	Applications processed online	94
Special Interest Plates Processed 	New	467
	Applications processed in-house	93
	Applications processed online	374
	Renewal	651
License Plates Issued	Sample License Plates	5
	Amateur Radio	52
	Ex-Prisoner of War	0
	Purple Heart	58
	Handicapped	586
	Handicapped Renewal	6,799
	Disabled American Veteran	186
Plates/ Registrations Issued	Repossession	52
	Transporter	1,025
	Boat Dealer Trailer	65



Motor Vehicle Registrations	Number of Registration Renewals Processed Online	274,749
	Proof of Insurance Uploaded by Registrant	12,942
	Number of Motor Vehicle Registration Renewal Notices Mailed - 2015	2,134,523
Titles Issued	Bonded	223
	State	1446
	Duplicate	51,917
	Corrected	7,286
	Statewide	710,348
	Titles Surrendered to Other States	6,055
	Titles Marked Junked	8,582
Liens	Liens Noted <sup>1</sup>	180,471
	Liens Noted – Participating Lenders <sup>2</sup>	62,548
	Number of Participating Lenders as of 12/31/2015	1,186
	Total Number of Liens Noted (Total of 1 and 2)	<b>243,019</b>
Misc. Issued	Vehicle Identification Number Plates Issued	234
	Hull Identification Number Plates Issued	61
	Handicap Permits Issued	26,380
	Online	11,151
	In-house	15,229
Antique Plates/Registrations Issued	Motorcycle	67
	Motorcycle Vintage	16
	Regular	610
	Vintage	698
	<b>TOTAL Antique Plates</b>	<b>1,391</b>

### DRIVER AND VEHICLE RECORDS – FRAUD UNIT STATISTICS – 2015

Facial Recognition Potential Matches Reviewed	164,898
Facial Recognition Queries Processed	198
Threat Assessment Cases Initialed	18
Criminal Cases Initiated	539
Arrests	61

## 2015 VEHICLE REGISTRATION

TOTAL VEHICLES REGISTERED IN 2015 <b>2,382,800</b>			
<b>PASSENGER</b>			<b>TRAILER</b>
Regular	1,116,531	Utility	177,899
Low Speed Vehicle	23	Farm	79,156
Autocycle	6	Fertilizer	21,557
Non-Resident	5,967	Commercial	35,055
Thirty Day	38	Pole & Reel	303
Handicapped	7,146	Non-Resident	189
Antique	12,985	Semi	6,903
Vintage	4,981	Message Commercial	26
Amateur Radio	1,164	Organizational Commercial	2
Ex-Prisoner of War	24	Spirit Commercial	14
Pearl Harbor Survivor	4	Message Farm	10
Disabled American Veteran	1,548	Organizational Farm	24
Purple Heart	850	Spirit Farm	4
Gold Star	140	Message Fertilizer	1
Military Honor	65	Message Semi	3
Message	36,557	Spirit Semi	2
Message Autocycle	2	Message Utility	48
Message Low Speed Vehicle	1	Organizational Utility	5
Spirit	13,781	Spirit Utility	16
Spirit Autocycle	2	Apportioned Trailer Units	75,996
Spirit Low Speed Vehicle	1	<b>TOTAL</b>	<b>397,213</b>
Organizational	2,712	<b>DEALER</b>	
NE 150	101	Passenger	11,536
NE 150 Autocycle	3	Personal Use	343
Special Interest	963	Motorcycle	350
<b>TOTAL</b>	<b>1,205,595</b>	Trailer	613
<b>MOBILE HOME</b>		Snowmobile	1
Recreational	37,894	Boat Dealer Trailer	90
Self-Propelled	7,416	Repossession	66
Message Recreational	98	Transporter	1,219
Message Self-Propelled	171	<b>TOTAL</b>	<b>14,218</b>
Military Honor Recreational	2	<b>GOVERNMENT</b>	
NE 150 Self-Propelled	1	Municipal	15,769
Organizational Recreational	5	County	11,900
Organizational Self-Propelled	5	State	10,542
Spirit Self-Propelled	45	School District	8,908
Spirit Recreational	15	Municipal Motorcycle	9
<b>TOTAL</b>	<b>45,652</b>	County Motorcycle	2
<b>TRUCK</b>		State Motorcycle	12
Commercial	369,959	<b>TOTAL</b>	<b>47,142</b>
Farm	162,167	<b>MOTORCYCLE</b>	
Non-Resident Commercial	1,137	Regular	51,664
Local	446	Non-Resident	417
Minitruck	191	Handicapped	69
Special Mobile Equipment (SME)	1,123	Antique	543
Soil & Water	427	Vintage	97
Farm Semi - Tractor/Trailer	14,549	Gold Star	17
10% Reduction	243	Message	2,529
Gold Star Commercial	34	Military Honor	1
Message Commercial	10,423	Organizational	33
Military Honor Commercial	34	Spirit	215
NE 150 Commercial	14	<b>TOTAL</b>	<b>55,585</b>
Organizational Commercial	897	<b>BUS</b>	
Spirit Commercial	4,241	Non-Commercial	2,169
Gold Star Farm	3	School	1,098
Message Farm	1,917	Commercial	535
Military Honor Farm	3	Non-Resident	2
NE 150 Farm	4	Local	70
Organizational Farm	923	Organizational Non-Commercial	1
Spirit Farm	584	<b>TOTAL</b>	<b>3,875</b>
Message Minitruck	1	<b>SNOWMOBILE</b>	
Organizational Truck Local	1	<b>TOTAL</b>	<b>806</b>
Apportioned Power Units	39,446	<b>TAX EXEMPT</b>	
<b>TOTAL</b>	<b>608,767</b>	<b>TOTAL</b>	<b>3,947</b>







## NEBRASKA DEPARTMENT OF MOTOR VEHICLES

### Our Vision

Our vision is to have quality, accessible, secure services available for all Nebraska DMV customers.

### Our Mission

Exceptional employees deliver accurate, secure and innovative services.

An Equal Opportunity Employer

[www.Clickdmv.ne.gov](http://www.Clickdmv.ne.gov)

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