



NEBRASKA

DEPARTMENT OF MOTOR VEHICLES

**2020
Annual Report**

LETTER FROM THE DIRECTOR

2020 was a year of resilience and progress for the Department of Motor Vehicles. In March when the state declared an emergency and we entered into a worldwide pandemic; DMV teammates continued to perform their duties under very difficult circumstances. I am proud to say they are members of the DMV Team.

In July, the third and final service center in Douglas/Sarpy County opened marking the completion of the revised business model for driver license services in the metro area. The new delivery model has proven to provide quicker and more efficient service for our customers. The Driver Licensing Division applied for and received International Driver Examiner Certification membership.

In cooperation with our electronic service provider, NIC Nebraska, the Financial Responsibility Division enhanced the offering for electronic filings for SR22's. Insurance companies are now able to provide single record submissions in real time as well as batch submissions. The enhanced service allows insurance companies to immediately respond to customer's requests.

The Motor Carrier Services Division continued working to identify and make more efficient the business processes for their customers. The excellent service they provide to their customers was recognized by the Nebraska Trucking Association with a Distinguished Service Award.

The Driver and Vehicle Records Division deployed two new electronic services designed to assist our business partners provide better service to their customers. The first of these services is eFleet Services. This service allows the owner of a fleet of vehicles to renew all vehicles which expire in the same month in one transaction for all counties, rather than an individual transaction for each vehicle. The Dealer Automated Services permits the electronic issuing of a title at the time of sale, decreasing the time to get a title from several weeks to a few days.

The success of the four operational divisions was made possible by the support of the Information Technology, Legal and Administrative teams, each of which have taken on projects and implemented processes to better serve our customers.

It is essential to point out the importance of the partnerships with state legislators, fellow state agencies, customers, county officials, and private partners. Their support was critical to achieving the many positive outcomes during 2020.

If you desire or need additional information from the Department of Motor Vehicles, please visit our website at dmv.nebraska.gov or feel free to contact us at 402-471-3900.

Rhonda K. Lahm
Director

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2020

OUR VISION

To have quality, accessible, secure services available for all Nebraska DMV customers.

OUR MISSION

Exceptional employees delivering accurate, secure, and innovative services.

2020

COVID-19 RESPONSE

The Nebraska DMV took steps beginning in March to reduce the risk of spreading COVID-19 to customers and DMV employees.

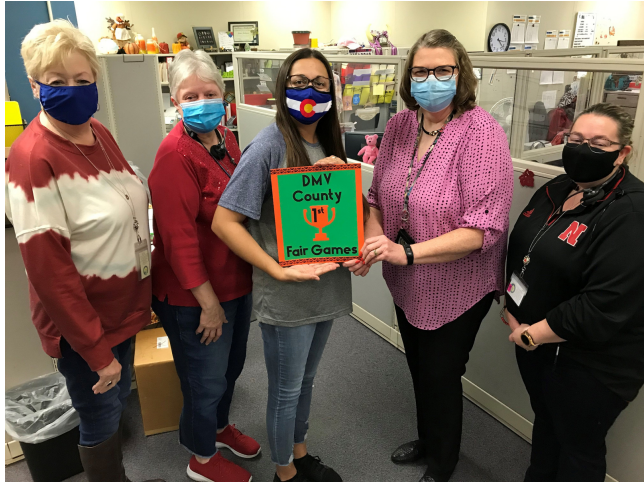
The DMV promoted its many online services, which make it possible to get many documents without having to visit a DMV office. As the year progressed, DMV employees took part in proper social distancing and the wearing of face coverings. Initially, the DMV cancelled all drive tests, where examiners and applicants would be interacting in close proximity. Many county offices where DMV offices are co-located were either closed or heavily limited traffic into their facilities.

Gov. Ricketts issued an executive order in March to help customers by extending deadlines for license renewal, registration renewal, IFTA filings, and ignition interlock inspections. The Governor also issued an executive order extending the expiration date of licenses held by those aged 72 and older.



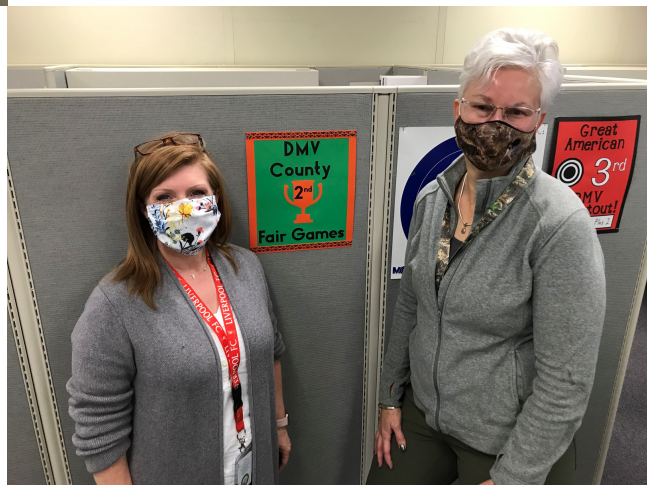
CHARITABLE GIVING

2020



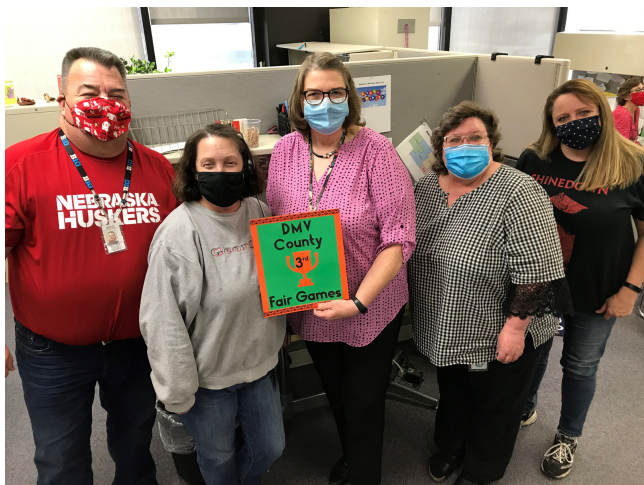
Top left: Shelly Mundt, Lisa Wolfe, Stacey Snyder, Rhonda Lahm, and Holly Buuck.

The State Office Building staff held their own "county fair" this year, with a day of games and charity. The four contests included basketball shooting, dart throwing, bean bag tossing and a pin the picture on the license game. The first, second, and third place teams received prizes.



Above: Sara Smith and Tary Furnas.

Bottom left: Matt Coatney, Staci Wagner, Rhonda Lahm, Darla Delisle, and Heather Bruns.

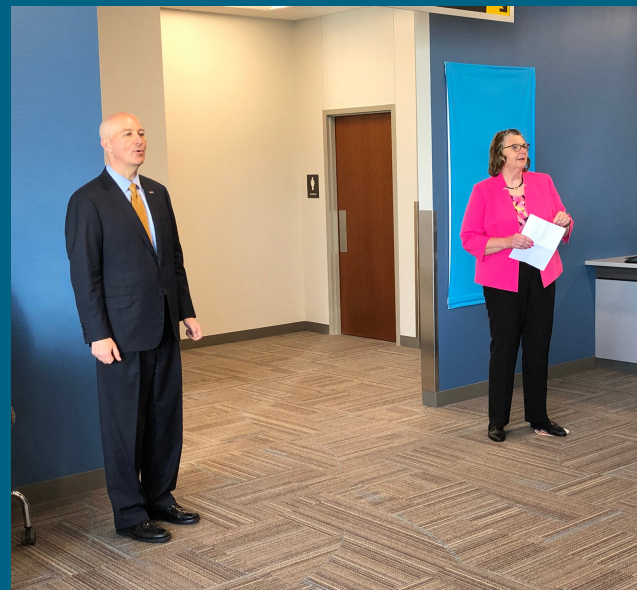


WEST OMAHA OFFICE OPENING



DMV staff and administrators and Governor Pete Ricketts open the West Omaha driver licensing office. Pictured from left to right are: Jay Haskell, Lee Quintard, Sara O'Rourke, Julie Maaske, Rhonda Lahm, Gov. Ricketts, Doug Carlson, Matt Coatney, and Peggy Havener.

On July 15, Nebraska DMV opened its third driver licensing service center in the Omaha Metro. This location is the final phase of the DMV's effort to transform driver licensing services in the Omaha Metro. In most counties, the DMV and county treasurer share office space, but this approach was no longer practical in the quickly growing Omaha Metro. The new location is at 17007 Burt St.



Gov. Ricketts and Director Lahm open the new Omaha Metro West driver licensing service center.

AAMVA AWARDS



Top: The AAMVA Community Service Award.

Bottom: The AAMVA Excellence in Government Partnership Award.



The Nebraska DMV received two Service Awards from the American Association of Motor Vehicle Administrators.

The first award was a regional Community Service Award, which was awarded to the DMV's Family Sponsorship program.

The second award was an international Excellence in Government Partnership Award, awarded to the DMV's Vehicle Titling & Registration Modernization project.

These awards were possible because of years of work by DMV staff and industry partners.

2020

DMV YEARS OF SERVICE

45 YEARS

Colleen Kramer

35 YEARS

Darrell Polacek

25 YEARS

Sharon Lugn

15 YEARS

Patrick Harder
Ashley Johnson
Susan Wagner
Heidi Crawford

40 YEARS

Lynn Hohensee
Sandy Wood
Lisa Wolfe

30 YEARS

Phyllis Furstenau

20 YEARS

Elaine Cummings

5 YEARS

Kelleenna Laizure Jane Bond
Lori Kozisek Jonathan Wooden
Matthew Giesler Grace Lippert
Jennifer Bayne Julia Stewart
Jay Haskell Jerry Quintard
Stephanie Daveport Philip Scherer

2020

COMMITTEES

Director's Office

Rhonda Lahm - Past Chair, American Association of Motor Vehicle Administrators (AAMVA) Board of Directors.

Legal Division

Ken Lackey - Member, Nebraska Highway Safety Advocates and NDOT Impaired Driving Task Force.

Financial Responsibility

Joan Johnson - Drive Smart Nebraska Coalition
Lisa Wolfe - Nebraska's Justice & Highway Safety EDocuments Committee
Kathy Van Brocklin - State-to-State Working Group and State-to-State Governance Committee

Motor Carrier Services

Cathy Beedle - Member, IRP Modernization Task Force
Heidi Crawford - Chair, International Registration Plan (IRP) Audit Committee; Member, Standardization of Electronic Audits Working Group
Laurie Glenn - Member, IRP Award Nominating Committee
Joel Foreman - Member, International Fuel Tax Agreement (IFTA) Audit Committee

Driver Licensing Services

Sara O'Rourke - Member, Strategic Highway Safety Committee.
Tina Clough - Member, CDLIS Reports Working Group Committee.

DIRECTOR'S OFFICE

The Nebraska Department of Motor Vehicles (DMV) is charged with the administration and enforcement of motor vehicle regulations and education of vehicle operators. The DMV ensures licensed drivers meet the eligibility requirements for operating a motor vehicle and those vehicles are properly titled and registered. An additional purpose is to generate and collect revenues that support not only the services offered by DMV but also other state and local government entities. Functions in the Director's Office provide overall assistance to the operations of all divisions within the Department of Motor Vehicles. The director also serves as the chairperson of the Motor Vehicle Industry Licensing Board.

2020

GOALS & ACCOMPLISHMENTS

- Continue modernization of agency technology systems.
- Increase department communication to the public and employees.
- A new public information officer was hired.
- Opened the third new service center in the Omaha Metro.
- Implemented online printing of temporary documents.
- Issued 13 press releases.
- More than 1 million views and interactions on social media, with more than 700,000 in March alone.
- Responded to the COVID-19 pandemic and maintained the safety of customers and team members by providing online services and safe environments in office.

LEGAL

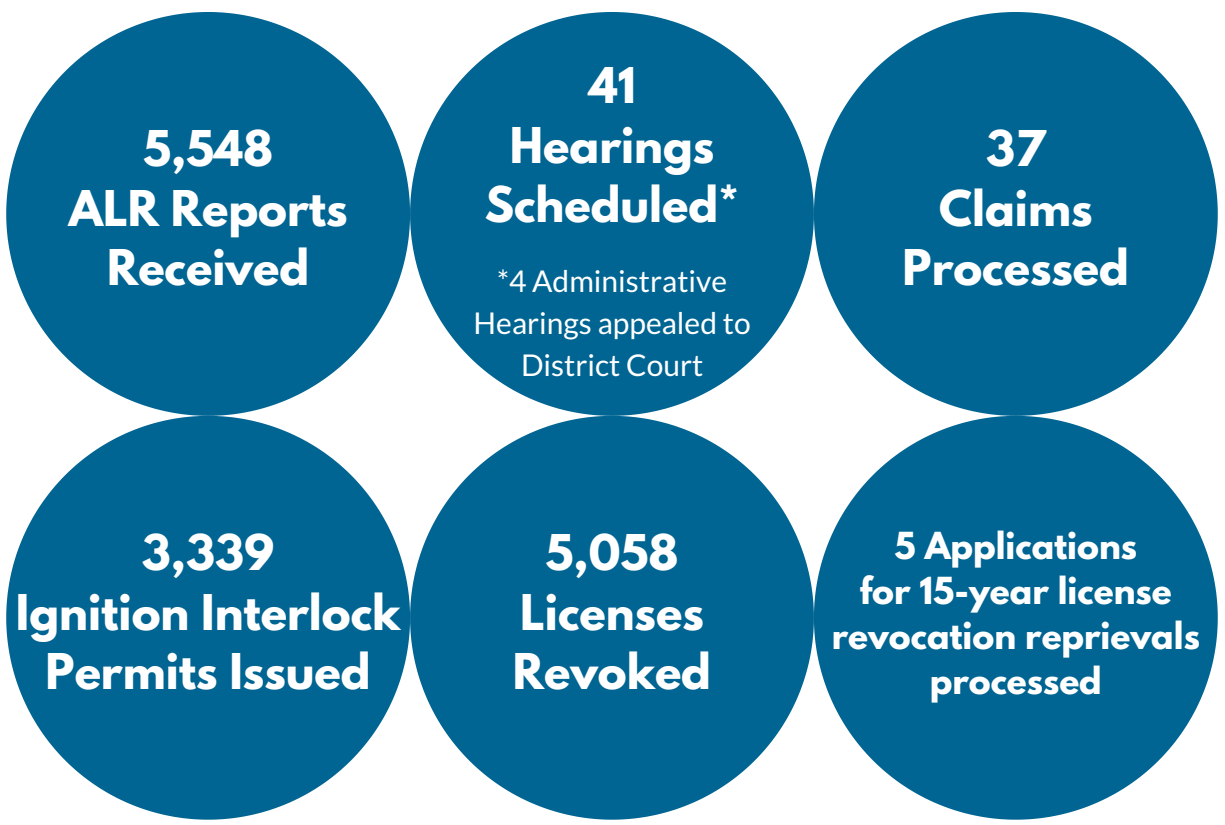
The Legal Division performs and manages legal work for the Department to support the work of the agency's other divisions. Major focuses include preparation and support of agency legislation; preparation, review, and renewal of contracts; preparation and review of various legal documents; review of federal laws and regulations to comply with federal mandates; and conducting administrative appeals for the agency. The Legal Division handles applications for persons applying to the Board of Pardons for reprieve of fifteen year license revocations, manages certification of Safety Training Option Programs (STOP), certifies ignition interlock providers, and provides manufacturers' warranty information to the public.

GOALS & ACCOMPLISHMENTS

- Provided legal support to the five DMV Divisions and to Administration.
- Administered the Administrative License Revocation Program to revoke driver's licenses of persons arrested for drunk driving in Nebraska.
- Conducted training of law enforcement officers in the process and requirements for the Administrative License Revocation Program to revoke driver's licenses of persons arrested for drunk driving.
- Preparation and implementation of the Department's legislation in 2020 including bills for federal updates and harmonization of DMV processes. Began the review and drafting of 2021 legislation that included two major modernization projects of the driver's license and motor carrier services systems.
- Promulgated rules and regulations for the DMV in compliance with the Administrative Procedure Act with input from stakeholders and department administrators.
- Promulgated the driver training rule for teen drivers in 2020 after several meetings with stakeholders gathering input for the best process to train these novice drivers.
- Began the process to start promulgation of three additional rules and regulations to finish in 2021.
- Drafted several guidance documents for dealer automated services, commercial driver's license issuance requirements, and medical and vision requirements for drivers.
- Preparation, review, and maintenance of all contract and legal documents for the Department. The Division has maintained a large database of contracts and consistently reviews those to ensure they meet all legal requirements and compliance dates.

LEGAL - GOALS & ACCOMPLISHMENTS

- Administered and certified the ignition interlock providers in conjunction with the issuance of the ignition interlock permit (IIP). The Division certified seven providers for the state of Nebraska.
- Administered and certified the STOP Program providers. The Division certified six providers that provide the diversion program for most counties and multiple cities in the state of Nebraska. The program allows for the diversion of minor traffic offenses.
- Provided legal assistance on personnel matters including ADA and FMLA matters, grievances, appeals, and EEOC filings.
- Provided legal guidance for the Department during the COVID-19 pandemic regarding workplace safety guidelines, personnel leave, and federal relief.
- Negotiated for an addendum to be added to the 2021 Labor Agreement for the use of audio for workplace safety.
- Worked with an advocacy group for refugees and asylees to obtain Nebraska licenses. The Division provided legal analysis to help in the resolution of the issuance to refugees and asylees to provide the permissible legal documents.



Nebraska Administrative License Revocation (ALR) Statistics

2020 DMV Annual Report

Year	DUI Arrests Reported	ALR Sworn Reports Received	% of Sworn Reports Received Compared to Arrests	Petitions for Hearing Received	** % of Sworn Reports Received Petitioning for Hearing	Hearings Scheduled	Dismissals/All Reasons	*** % of Dismissals	ALR 1 Year Refusal	ALR 90 Day	***2012 ALR 180 days	# Total ALR Revocations	^ % of Sworn Reports Received Resulting in Revocation	Appeals Filed in District Court	% of Appeals/ALR Revocations	Average Blood Alcohol Content
2009	13,682	12,444	91.0%	6,195	49.8%	5,730	2,170	17.4%	842	7,317	2,656	10,815	86.9%	524	4.8%	0.159
2010	12,658	11,435	90.3%	5,664	49.5%	5,165	1,836	16.1%	725	6,650	2,358	9,733	85.1%	441	4.5%	0.159
2011	12,248	11,024	90.0%	5,421	49.2%	5,150	1,599	14.5%	749	6,695	2,314	9,758	88.5%	471	4.8%	0.160
2012	10,770	9,943	92.3%	404	4.1%	595	679	6.8%	823	6,750	2,442	10,015 *	100.7%	82	0.8%	0.161
2013	9,457	8,596	90.9%	155	1.8%	101	598	7.0%	776	5,350	1,978	8,104	94.3%	21	0.3%	0.162
2014	8,537	7,771	91.0%	102	1.3%	69	600	7.7%	730	4,717	1,762	7,209	92.8%	14	0.2%	0.164
2015	8,206	7,336	89.4%	125	1.7%	76	643	8.8%	770	4,385	1,646	6,801	92.7%	12	0.2%	0.171
2016	7,426	6,459	87.0%	118	1.8%	76	549	8.5%	702	3,891	1,429	6,022	93.2%	7	0.1%	0.167
2017	6,877	6,379	92.8%	102	1.6%	58	576	9.0%	618	3,893	1,414	5,925	92.9%	10	0.2%	0.165
2018	6,827	6,418	94.0%	97	1.5%	61	559	8.7%	622	3,879	1,413	5,914	92.1%	10	0.2%	0.170
2019	6,412	6,016	94.0%	107	1.8%	58	524	8.7%	601	3,663	1,278	5,542	92.1%	12	0.2%	0.170
2020	N/A	5,548	N/A	85	1.5%	41	557	10.0%	581	3,440	1,085	5,058	91.2%	4	0.1%	0.174



INFORMATION SYSTEMS

The Information Systems Division is responsible for the development, maintenance and support of service applications and data hosted by the DMV. With the support of the Office of the CIO and Nebraska Interactive, the DMV services are easily available online, at County Treasurer offices and at service center locations throughout the state.

GOALS

ACCOMPLISHMENTS

- Maintain Credentialing and Testing system
- NDDLS to STN migration and hardware refresh
- FileBound Upgrade to version 7.5
- VicToRy Title and Registration printer refresh
- Refresh DMV desktop hardware in the State Office Building
- Decommission the DMV/NDDLS domains
- CAP to STN migration in the County offices (DMV/OCIO)
- TLS Update on all systems to 1.2
- Migrate NE1secure Wireless Access to ISE server vs. old radius server (DMV/OCIO)

- Migrated DMV printers to the State Printer Logic Service
- Migrated FileBound application to new architecture
- Opened Metro West Driver Licensing office
- Migrated from Office 2016 to Office 365

MOTOR CARRIER SERVICES

The Division of Motor Carrier Services assists the trucking industry by administering a variety of programs related to the industry which include regulating compliance with the International Registration Plan (IRP), the International Fuel Tax Agreement (IFTA) and the Unified Carrier Registration System (UCR). These programs collect and distribute fees and taxes between member states and provinces.

GOALS & ACCOMPLISHMENTS

- Underwent an IFTA Compliance Review conducted by a peer review committee. There were several small findings found in the review.
- In response to the Governor's executive orders, the division quickly deployed exemptions related to penalty and interest assessments for both delinquent sales tax payments and delinquents IFTA tax filings and undo the exemptions upon expiration of the executive orders.
- Continue to meet or exceed the number of audits required under the IRP, IFTA and UCR agreements.
- Implemented new edits in our on-line IFTA return filing process to improve the accuracy of the return and reduce the back end discrepancy processing.
- Automated the IFTA delinquent suspension and revocation process.

MOTOR CARRIER SERVICES - STATISTICS

IRP Carriers.....	4,610
IRP Fleets.....	4,627
IFTA Carriers.....	4,577
UCR Carriers.....	8,157
Nebraska Based Vehicles	
Power Units.....	42,180
Trailer Units.....	80,589
Total Power/Trailer Units.....	122,769
International Registration Plan (IRP)	
Fees & Refunds Distributed to other IRP Jurisdictions.....	\$48,379,350
Nebraska IRP Fees to Highway Trust Fund & MV Tax Fund.....	\$34,794,688
Total IRP Fees Collected.....	\$83,154,038
International Fuel Tax Agreement (IFTA)	
Taxable Gallons.....	315,934,498
Tax Paid Gallons (Paid at Nebraska Retail Outlets).....	309,728,999
Net Gallons (calculated).....	6,205,499
Tax Distributed to other IFTA Jurisdictions.....	\$3,390,636
Nebraska Tax Collected on Returns.....	\$571,910
Total Tax Collected through the IFTA Program.....	\$4,592,814
Total Nebraska miles reported by IFTA carriers.....	1,777,497,254
Unified Carrier Registration (UCR) Fees	
Fees Collected in 2020.....	\$1,596,852
Fees Distributed to other UCR States in 2020.....	\$854,878
Nebraska Fees to General Fund.....	\$741,974
Total MCS Fees and Tax Distribution	
Fees Distributed to Highway Trust Fund & MV Tax Fund.....	\$35,346,598
Fees Distributed to the General Fund.....	\$741,974
Fees & Refunds Distributed to other States.....	\$52,624,864
Total MCS Fees and Taxes Distribution.....	\$88,713,346
IRP Online Filings	
Renewal filings.....	2,620
Temporary Registrations.....	18,544
IFTA online Filings	
4th Quarter Return 2018.....	3,703
1st Quarter Return 2019.....	3,395
2nd Quarter Return 2019.....	3,557
3rd Quarter Return 2019.....	3,765
Total IFTA Returns Online.....	14,420
Permits	
Prorate Permits.....	1,559
Fuel Permits.....	979
Combined Prorate & Fuel Permit.....	4,876
Total Permits.....	7,414
Nebraska Based Carriers Field Audits	
IRP Audits Completed.....	149
IFTA Audits Completed.....	145
Audits Processed from other Jurisdictions.....	5,136
Titles Issued for Apportioned Vehicles.....	18,118
Liens Noted.....	5,066
Total IFTA Decals Issued.....	58,782

FINANCIAL RESPONSIBILITY

The Financial Responsibility Division (FR) identifies individuals from driving, court and crash records who have unsafe driving histories. Driving privileges are denied via disqualification (CDL), suspension or revocation and subsequently reinstated when qualified. The FR Division facilitates the issuance of employment, medical hardship and ignition interlock permits. They aid in the collection of traffic fines and child support payments.

GOALS & ACCOMPLISHMENTS

- Continue with daily “Huddles” – focusing attention on customer phone calls, hold times, education opportunities, issues from the prior business day, and celebrating successes.
- Continued focus on updating written procedures for all of our processes for use in cross-training staff and for succession planning.
- Update driver’s traffic violation records, process license suspensions, revocations, disqualifications and the subsequent reinstatements when qualified.
- Worked with NIC Nebraska and four insurance companies to get set up for the single submit SR22/SR26 insurance certificates application and one of the companies is also utilizing the new bulk load SR22/SR26 application.
- Enforcing LB 944 allowing for CDL disqualifications for convictions for Human Trafficking; also included with this bill was a change to points assessed for Speeding 1 – 5 MPH violations from one point to zero points.
- At the start of the COVID pandemic, necessary adjustments were made to work schedules to allow for social distancing until protective barriers could be installed for each cubicle. During this time period, there were no backlogs and staff were able to help other divisions.

FINANCIAL RESPONSIBILITY - STATISTICS

Traffic Violation Suspensions/Revocations

Court-Ordered Revocations.....	6,719
Insurance Cancellation Suspensions.....	6,315
Failure to Comply with Traffic Citation Suspensions.....	10,990
Point Revocations.....	729
Administrative License Revocations (ALR).....	5,062
Commercial Driver License Disqualification Revocations.....	546
No Proof of Insurance Suspensions.....	3,092
Crash Related Suspensions.....	2,006
Violate Support Order Suspensions.....	3,135
Underage 21 Driver Fail to Complete Driver Improvement Course Suspensions.....	440
Total Suspensions/Revocations.....	39,034

Traffic Violation Reinstatements

Court-Ordered Revocations.....	7,735
Insurance Cancellation Suspensions.....	6,845
Failure to Comply with Traffic Citation Suspensions.....	12,371
Point Revocations.....	707
Administrative License Revocations (ALR).....	5,306
Commercial Driver License Disqualification Revocations.....	453
No Proof of Insurance Suspensions.....	3,958
Crash Related Suspensions.....	1,372
Violate Support Order Suspensions.....	4,033
Underage 21 Driver Fail to Complete Driver Improvement Course Suspensions.....	380
Total Reinstatements.....	43,160

Miscellaneous

Ignition Interlock Permits Issued.....	3,339
Employment Drive Permits Issued.....	44
Medical Hardship Permits Issued.....	0
Traffic Violation Convictions.....	96,138

DRIVER LICENSING SERVICES

The Driver Licensing Services Division ensures persons who meet Nebraska’s licensing requirements are issued a permit, operator license or commercial driver license, and individuals who meet the identification requirements set forth in state statute are issued a State ID Card. It is our mission to have exceptional employees deliver accurate, secure, and innovative services.

ACCOMPLISHMENTS

GOALS

- Kept the Omaha Metro Driver Licensing Service Centers leased by the State and various other Driver Licensing offices where office space is furnished by the county open for service during all of 2020.
- Opened a full service Driver Licensing Service Center in West Omaha.
- Continued work on a new Driver Licensing System containing photo capture, electronic knowledge and skills testing and document issuance. Electronic knowledge testing was implemented in late 2020 with photo capture, document and skills test implementation set to follow in 2021.
- Reduce wait times at Driver Licensing Offices.
- Implement an online paperless application form and Appointment System in the Lincoln, Omaha and Bellevue offices for all driver licensing services and implement in 2021.

DRIVER LICENSING SERVICES

2020

9 Motorcycle Safety Education Training providers certified*
*76 certified instructors

1,515 Applicants enrolled in motorcycle safety courses*
*1,256 successfully completed training

280 Inmates received licenses/IDs*
*In partnership with Department of Correctional Services

978 Applicants re-examined*
*24% retained license

28 CDL Third Party Testers audited

260 CDL skills tests observed*
*128 overtly, 132 covertly

25 Driver Training Schools audited

102 Driver Safety Courses audited

411,380 DL Applications*
*185,444 Online

22,712 CDLs Issued*
*6,632 Renewed Online

192,076 Documents Issued Online

227,644 Renewal Notices Sent

DRIVER LICENSING SERVICES - STATISTICS

Numbers represent applicants processed, not documents issued

Total Applicants Processed in 2020..... 411,380

Commercial Driver License (Class A, B & C)

Class A New..... 8,481
 Class A Renewal..... 9,070
 Class B New..... 2,954
 Class B Renewal..... 1,852
 Class C New..... 210
 Class C Renewal..... 145

Restricted Commercial Driver License (Class B & C)

New..... 174
 Renewal..... 56
 Commercial Learner's Permit (CLP)..... 18,669
 Seasonal Permits..... 237

Operator's License (Class O)

New..... 78,234
 Renewal..... 80,401

Motorcycle License (Class M)

New..... 5
 Renewal..... 1
 Motorcycle Endorsement..... 20,660
 Provisional Operator's Permits (POP)..... 19,058
 State Identification Cards..... 32,343

Learner's Permits

Class O..... 41,485
 Class M..... 1,558
 LPE (School Learner's Permit)..... 8,196
 School Permits..... 6,060
 Farm Husbandry Permits (Tractor)..... 33

Miscellaneous

Reinstatements/cancellation..... 11,113
 Recalls..... 576
 Restriction/Endorsement/Change or Remove..... 10,896
 Replacement Commercial Driver License..... 3,903
 Out of State/Early Renewals..... 3,161
 Correction..... 735
 Non-CDL Replacements..... 47,008
 Ignition Interlock Permits (New and Replacements)..... 3,539
 CDL Recalls..... 567

2020

DRIVER LICENSING SERVICES - STATISTICS

**2020 NEBRASKA LICENSED DRIVERS
BY COUNTY**

County	*Licensed Drivers	County	*Licensed Drivers
Adams	24,142	Jefferson	5,841
Antelope	5,233	Johnson	3,452
Arthur	360	Kearney	5,181
Banner	550	Keith	6,883
Blaine	408	Keya Paha	669
Boone	4,359	Kimball	2,943
Box Butte	8,610	Knox	6,708
Boyd	1,591	Lancaster	233,661
Brown	2,632	Lincoln	28,575
Buffalo	37,425	Logan	645
Burt	5,697	Loup	569
Butler	6,721	Madison	26,687
Cass	21,985	McPherson	378
Cedar	6,898	Merrick	6,266
Chase	3,116	Morrill	3,786
Cherry	4,553	Nance	2,880
Cheyenne	8,161	Nemaha	5,306
Clay	5,058	Nuckolls	3,653
Colfax	7,246	Otoe	12,626
Cuming	7,145	Pawnee	2,127
Custer	9,071	Perkins	2,334
Dakota	15,665	Phelps	7,360
Dawes	5,953	Pierce	6,017
Dawson	18,698	Platte	27,235
Deuel	1,585	Polk	4,313
Dixon	4,502	Red Willow	8,626
Dodge	28,117	Richardson	6,470
Douglas	417,269	Rock	1,208
Dundy	1,475	Saline	9,831
Fillmore	4,716	Sarpy	143,572
Franklin	2,507	Saunders	17,927
Frontier	2,089	Scotts Bluff	28,617
Furnas	3,912	Seward	13,419
Gage	17,387	Sheridan	3,972
Garden	1,660	Sherman	2,464
Garfield	1,576	Sioux	996
Gosper	1,612	Stanton	4,679
Grant	538	Thayer	4,216
Greeley	1,868	Thomas	567
Hall	46,363	Thurston	4,151
Hamilton	7,926	Valley	3,457
Harlan	2,751	Washingto	17,248
Hayes	734	Wayne	6,315
Hitchcock	2,295	Webster	2,793
Holt	8,383	Wheeler	684
Hooker	629	York	11,057
Howard	5,389	Total	1,474,924

**Nebraska School Permit Drivers by County
2020**

County	Permits	County	Permits
Adams	111	Jefferson	65
Antelope	62	Johnson	44
Arthur	4	Kearney	60
Banner	1	Keith	47
Blaine	3	Keya Paha	11
Boone	59	Kimball	34
Box Butte	23	Knox	86
Boyd	16	Lancaster	352
Brown	33	Lincoln	170
Buffalo	187	Logan	11
Burt	73	Loup	9
Butler	72	Madison	122
Cass	136	McPherson	5
Cedar	118	Merrick	78
Chase	49	Morrill	32
Cherry	67	Nance	35
Cheyenne	36	Nemaha	62
Clay	61	Nuckolls	42
Colfax	64	Otoe	76
Cuming	102	Pawnee	13
Custer	135	Perkins	26
Dakota	60	Phelps	34
Dawes	20	Pierce	82
Dawson	149	Platte	138
Deuel	19	Polk	63
Dixon	67	Red Willow	56
Dodge	100	Richardson	58
Douglas	477	Rock	14
Dundy	13	Saline	62
Fillmore	68	Sarpy	438
Franklin	34	Saunders	220
Frontier	24	Scotts Bluff	100
Furnas	42	Seward	109
Gage	107	Sheridan	47
Garden	17	Sherman	37
Garfield	25	Sioux	14
Gosper	18	Stanton	55
Grant	7	Thayer	63
Greeley	35	Thomas	2
Hall	120	Thurston	30
Hamilton	97	Valley	49
Harlan	45	Washington	111
Hayes	5	Wayne	45
Hitchcock	22	Webster	25
Holt	116	Wheeler	10
Hooker	7	York	71
Howard	70	Total	6,489



DRIVER LICENSING SERVICES - STATISTICS

NEBRASKA LICENSED DRIVERS BY TYPE OF LICENSE/PERMIT - 2020															
Age	Operator's License - Class O	Operator's License - Class O/ Motorcycle License / Class M	Motorcycle License / Class M	Commercial Driver's License						Learner's Permit		School Learner's Permit / SCP	Provisional Operator's Permit / POP	Total Licensed Drivers	
				CDL A	CDL B	CDL C	CDL A & Class M	CDL B & Class M	CDL C & Class M	for School LPE	for POP, Class O & Class M & LPD				
14	0	0	0	0	0	0	0	0	0	0	1,051	0	1,879	0	2,944
15	0	0	0	0	0	0	0	0	0	0	67	9,364	4,610	0	14,056
16	0	0	0	0	0	0	0	0	0	0	0	6,706	0	14,765	21,487
17	953	26	0	0	0	0	0	0	0	0	0	2,954	0	18,862	22,812
18	18,500	156	0	21	2	0	1	0	0	0	0	1,710	0	0	20,408
19	21,818	217	0	80	30	0	5	4	0	0	0	954	0	0	23,127
20	22,984	348	0	132	50	1	11	7	0	0	0	671	0	0	24,224
21	20,966	489	0	187	57	1	23	2	0	0	0	547	0	0	22,293
22	22,183	525	0	235	94	4	36	6	0	0	0	409	0	0	23,514
23	22,925	557	1	347	83	4	47	9	0	0	0	355	0	0	24,351
24	24,005	761	0	435	136	8	79	16	0	0	0	330	0	0	25,794
25 to 29	115,316	4,937	2	3,442	816	69	681	150	4	0	0	1,320	0	0	126,737
30 to 34	113,260	6,452	2	4,832	1,130	85	1,250	197	12	0	0	995	0	0	128,215
35 to 39	110,390	6,998	4	5,289	1,229	108	1,430	240	16	0	0	632	0	0	126,336
40 to 44	98,136	6,949	2	5,365	1,280	117	1,623	304	16	0	0	428	0	0	114,220
45 to 49	86,834	7,333	1	5,281	1,347	93	1,799	379	13	0	0	335	0	0	103,415
50 to 54	86,072	8,465	1	5,151	1,418	114	2,128	376	20	0	0	284	0	0	104,029
55 to 59	95,082	10,113	3	6,002	1,646	158	2,662	513	33	0	0	219	0	0	116,431
60 to 64	97,004	10,197	2	5,921	1,709	186	2,755	562	37	0	0	141	0	0	118,514
65 to 69	88,678	8,246	2	4,594	1,227	130	1,772	369	21	0	0	58	0	0	105,097
70 to 74	73,595	5,357	0	2,640	660	60	851	164	18	0	0	29	0	0	83,374
75 to 79	49,168	2,692	1	1,320	305	30	341	50	11	0	0	20	0	0	53,938
80 to 84	33,566	1,246	0	498	128	8	100	12	3	0	0	10	0	0	35,571
85 to 89	20,928	541	0	139	21	3	16	4	1	0	0	4	0	0	21,657
90 to 94	9,947	140	0	25	5	0	4	0	0	0	0	0	0	0	10,121
95 to 99	2,273	24	0	3	0	0	1	0	0	0	0	0	0	0	2,301
100 & Over	167	0	0	0	0	0	0	0	0	0	0	0	0	0	167
Total	1,234,750	82,769	21	51,939	13,373	1,179	17,615	3,364	205	1,118	28,475	6,489	33,627	1,474,924	

DRIVER AND VEHICLE RECORDS

Driver and Vehicle Records (DVR) oversees multiple programs including the statewide Vehicle Title and Registration System (VicToRy), the associated online services, and the motor vehicle functions performed by the county treasurers. VicToRy is used by all 93 counties for issuance of titles and registrations and collection of the fees and taxes due for over 2.4 million motor vehicles and boats.

DVR is responsible for oversight and access to the database which maintains the records of 1.5 million licensed drivers and state ID card holders. The DVR Fraud Unit performs investigative work relating to vehicle title and registration fraud, driver license fraud, and odometer fraud. Motor Vehicle Fraud Investigators are certified Nebraska Law Enforcement Officers commissioned as Deputy State Sheriffs.

GOALS & ACCOMPLISHMENTS

- Implemented Dealer Automated Services, a service where dealerships make application for title electronically.
- Implemented Fleet Services, a service where companies owning more than 25 vehicles may manage and renew registrations online.
- Approved over 14,000 new specialty plate applications.
- Arrested 55 individuals for motor vehicle related fraudulent activities.
- DVR Help Desk staff provided application and business support for county officials and the general public.
- Completed work for deployment of 16 new specialty plates and multiple other specialty plate and fee distribution changes.
- Implemented new registration refund and handicap parking permit changes.
- Completed work for deployment of odometer requirement changes.
- Managed system changes and information sharing related to Executive Orders 20-05 and 20-30 impacting title, registration, and sales tax requirements.
- Maintain the Nebraska Motor Vehicle Insurance Database.
- Manage the Electronic Lien and Title Program (ELT).
- Administer the state's license plate program including inventory control of 83 types of license plates; design, approve, and issue specialty license plates.
- Print and mail over 2.2 million registration renewal notices annually.
- Administer 155,000 handicap parking permits.
- Utilize the facial recognition process to identify and review potential matches to determine if additional investigation is required prior to driver license or state identification document issuance.

DRIVER AND VEHICLE RECORDS - STATISTICS*

Driving Records

Driving Records Processed in-house.....	4,712
Driving records processed online.....	1,090,472
TOTAL Driving Records Processed.....	1,095,184
Monies receipted from the sale of vehicle record information – In-house.....	\$150,7849
Monies receipted from the sale of vehicle record information – Online.....	\$632,65300
Monies receipted from driver record monitoring service.....	\$463,98084
Monies receipted from driver header records.....	\$20,25879

Specialty Plates

Message Plates.....	4,124
Spirit Plates.....	2,144
Gold Star Family Plates.....	13
Organizational Plates.....	965
Special Interest Plates.....	298
Mountain Lion Conservation Plates.....	2,129
Breast Cancer Awareness Plates.....	692
Military Honor Plates.....	2,404
Sesquicentennial (NE 150) Plates.....	150
Native American Cultural Awareness and History Plates.....	738
Choose Life Plates.....	1,156
Amateur Radio Plates.....	44
Disabled American Veteran Plates.....	90
Ex-Prisoner of War Plates.....	0
Purple Heart Plates.....	45
Handicapped Plates.....	649
TOTAL Specialty Plate Applications Approved.....	15,641

Miscellaneous

Registration Renewals Processed Online.....	361,940
Bonded Titles Issued.....	162
Titles Issued by DMV.....	265
Vehicle/Hull Identification Number Plates Issued.....	331
Handicap Permits Issued.....	50,905
Surrendered licenses processed.....	35,076
Military letters processed.....	169

Fraud Unit

Facial Recognition Potential Matches Reviewed.....	34,755
Facial Recognition Queries Processed.....	723
Threat Assessment Cases Initialed.....	10
Criminal Cases Initiated.....	457
Arrests.....	49








SPECIALTY PLATES

	Type	Qualifications?	Plate Format	Initial/Annual Fee	Fee Distribution
	Message	No	Up to 7 characters selected by applicant	\$40	25% Highway Trust Fund 75% DMV Cash Fund
	Husker Message	No	Up to 7 characters selected by applicant	\$70	57% Highway Trust Fund 43% DMV Cash Fund
	Husker Numeric	No	Up to 7 characters assigned by DMV i.e. 1234	\$70	57% Highway Trust Fund 43% DMV Cash Fund
	NE 150 Message	No	Up to 7 characters selected by applicant	\$70	57% NE 150 Sesquicentennial Plate Proceeds Fund 43% DMV Cash Fund
	NE 150 Numeric	No	Up to 7 characters assigned by DMV i.e. 123AB	\$70	85% NE 150 Sesquicentennial Plate Proceeds Fund 15% DMV Cash Fund
	Mountain Lion Conservation Message	No	Up to 5 characters selected by applicant	\$40	75% Game & Parks Commission Education Fund 25% DMV Cash Fund
	Mountain Lion Conservation Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% Game & Parks Commission Education Fund
	Breast Cancer Awareness Message	No	UP to 5 characters selected by applicant	\$40	75% DMV Cash Fund 25% Highway Trust Fund
	Breast Cancer Awareness Numeric	No	5 characters assigned by DMV i.e. 123AB	\$0	
	Native American Cultural Awareness and History Message	No	UP to 5 characters selected by applicant	\$40	75% Native American Scholarship and Leadership Fund 25% DMV Cash Fund
	Native American Cultural Awareness and History Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% Native American Scholarship and Leadership Fund
	Choose Life Message	No	UP to 5 characters selected by applicant	\$40	75% Health and Human Services Cash Fund 25% DMV Cash Fund
	Choose Life Numeric	No	5 characters assigned by DMV i.e. 123AB	\$5	100% Health and Human Services Cash Fund
	Special Interest Message	Yes	Up to 7 characters selected by applicant	\$50	50% Highway Trust Fund 50% DMV Cash Fund

SPECIALTY PLATES

	Special Interest Numeric	Yes	Up to 7 characters assigned by DMV i.e. 123AB	\$50	50% Highway Trust Fund 50% DMV Cash Fund
	Organizational* Creighton University Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Union Pacific Railroad Museum Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Nebraska Serious Injury & Line-of-Duty Death Response Team Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Greater Omaha Chamber of Commerce Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* University of Nebraska-Omaha Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Ducks Unlimited Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Nebraska Corn Growers Association Numeric	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Omaha Henry Doorly Zoo & Aquarium	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* NE Cattlemen Research and Education	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Planned Parenthood of the Heartland	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Organizational* Sammy's Superheroes	No	5 characters assigned by DMV i.e. 123AB	\$70	85% Highway Trust Fund 15% DMV Cash Fund
	Amateur Radio Numeric	Yes	Call sign assigned by FCC	\$5	100% Highway Trust Fund
	Military Honor Message**	Yes	Up to 5 characters selected by applicant	\$40	75% Veteran Cemetery Cash Fund 25% DMV Cash Fund

SPECIALTY PLATES

	Type	Qualifications?	Plate Format	Initial/Annual Fee	Fee Distribution
	Military Honor Numeric**	Yes	5 characters assigned by DMV i.e. 123AB	\$5	100% Veteran Cemetery Cash Fund
	Gold Star Family Message	Yes	Up to 5 characters selected by applicant	\$40	75% Veteran Cemetery Cash Fund 25% DMV Cash Fund
	Gold Star Family Numeric	Yes	5 characters assigned by DMV i.e. 12345	\$5	100% Veteran Cemetery Cash Fund
	Purple Heart Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
	Pearl Harbor Survivor Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
	Ex-Prisoner of War Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	
	Disabled American Veteran Numeric	Yes	Up to 5 characters assigned by DMV i.e. 1234	\$0	

250 prepaid applications from a certified non-profit organization required to initiate plate production

**Available for eleven branches of the military (Air Force, Air Force Reserve, Army, Army Reserve, Coast Guard, Coast Guard Reserve, Marines, Marines Reserve, National Guard, Navy, Navy Reserve)